

LOL-HECO-IR-12

Ref: HECO Application.

Question(s):

- a. What non-EOTP upgrades are planned for the Pukele Service Area in the next 10 years?
- b. Which HECO employees are representing the company in a door to door campaign to talk to residents about the EOTP?

HECO Response:

- a. See the response to CA-IR-1. In addition, changes to the 46kV systems, which are described in the response to CA-IR-11, will be implemented in 2004.
- b. Employees from HECO's Community Relations and Government Relations divisions have been informing residents and businesses about the project. Residents of single-family homes and business proprietors in affected areas of Kapahulu, McCully, Makaloa and King Street were contacted. Informational brochures were distributed, the project was explained, and each contact was given the opportunity to ask questions, which were then answered.