

10-
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COMMISSIONER

STATE OF HAWAII
PUBLIC UTILITIES COMMISSION
DEPARTMENT OF BUDGET AND FINANCE
465 S. KING STREET, #103
HONOLULU, HAWAII 96813

Telephone: (808) 588-2020
Facsimile: (808) 588-2068

e-mail: Hawaii.PUC@hawaii.gov

June 26, 2006

Warren H.W. Lee
President
Hawaii Electric Light Company, Inc.
P.O. Box 1027
Hilo, Hawaii 96721-1027

John E. Cole, Executive Director
Department of Commerce and Consumer Affairs
Division of Consumer Advocacy
P. O. Box 541
Honolulu, Hawaii 96809

Re: Docket No. 05-0315— Application of Hawaii Electric Light Company, Inc. for Approval of Rate Increases and Revised Rate Schedules and Rules.

Dear Messrs. Lee and Cole:

For your information and review, enclosed please find copies of correspondence received by our office relating to the above-referenced docket.

Should you have any questions regarding this matter, please do not hesitate to contact the undersigned at 586-2047.

Sincerely,

A handwritten signature in black ink, appearing to read "Benedyne S. Stone".

Benedyne S. Stone
Commission Counsel

BSS:eh

Enclosure

c: Dean K. Matsuura
Thomas W. Williams, Jr., Esq.
Peter Y. Kikuta, Esq.

Hawaii_PUC/DBF/StateHIUS
06/26/2006 05:28 AM

To Carl P Caliboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S

cc

bcc

Subject Fw: Proposed Rate Increase by HELCO

----- Forwarded by Hawaii_PUC/DBF/StateHIUS on 06/26/2006 05:28 AM -----



Larry and Theresa Triplett
<triplett002@hawaii.rr.com>
06/24/2006 11:02 AM

To Hawaii.PUC@hawaii.gov

cc

Subject Proposed Rate Increase by HELCO

Aloha

I am not in favor of any Electricity Rate increase. I have lived here 3 years and have converted to energy efficient lights, solar hot water, limited usage, do not have air conditioning. My electric bill has not come down any appreciably amount, in fact it is the reverse. I believe it is time HELCO takes positive steps to reduce costs and stop passing the cost of poor management on to the consumer who has little choice. Hay, here is a good idea, give rebates for Photovoltaic Electricity for home owners!

Sincerely
Larry Triplett
77-204 Maliko St.
Kailua Kona, Hi 96740

Hawaii_PUC/DBF/StateHIUS
06/26/2006 05:29 AM

To Carl P Caliboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S

cc

bcc

Subject Fw: HELCO rate increase

----- Forwarded by Hawaii_PUC/DBF/StateHIUS on 06/26/2006 05:29 AM -----



S GALI
<hiredgun1112003@yahoo.c
om>
06/25/2006 09:49 AM

To Hawaii.PUC@hawaii.gov

cc

Subject HELCO rate increase

To Hawaii PUC,

This is just a simple note to voice my concern over the Helco rate increase request. I am an employee of the State of Hawaii, where I earn appx. \$14.00 an hour and I can barely afford to make ends meet now. Every month my family of four barely breaks even, or we borrow to get by. I am very satisfied with Helco, and their level of service. I rarely have any problems with my electrical service, but I cant afford to pay any more for electricity. I use less than 500KW a month, and I can't cut down or conserve any more than I already am. HELCO likes to use "PC" ideas, that a tiered rate increase will get people to use less electricity, but that wont work for me. I also commend HELCO for all their charitable work, and public service, but that doesn't help the common man, only those that already qualify for other government assistance programs. Please reject or lower the rate increase. HELCO seems to be doing just fine as it is. I know several HELCO employees, and they are very well paid. Most Helco employees earn more than a newly hired police recruit. HELCO as a business is also very sucessful and profitable. There is no need for an increase at this time. Thank You.

Yahoo! Sports Fantasy Football '06 - Go with the leader. [Start your league today!](#)

Hawaii_PUC/DBF/StateHIUS
06/26/2006 07:58 AM

To Carl P Calliboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S
cc
bcc
Subject Fw: HELCO Rate Increase - OPPOSITION

— Forwarded by Hawaii_PUC/DBF/StateHIUS on 06/26/2006 07:58 AM —



BEACHESHawaii@aol.com
06/26/2006 06:54 AM

To Hawaii.PUC@hawaii.gov
cc
Subject HELCO Rate Increase - OPPOSITION

I am writing in strong opposition to the proposed rate increase for HELCO. The current rates are already causing hardship. The concept that HELCO should be allowed to build infrastructure PLUS gain 9% profit at the expense of the public is not appropriate in these times of excessive fuel adjustment costs.

During this past year (Jun 05 to Jun 06),

- 1) Although my business usage has remained stable, my HELCO cost has risen 13%, and
- 2) Although I have reduced my home usage by 13%, my total cost is the same. And I use less than 450 Kilowatt hours per month.

Due to the significant increases in my HELCO costs during this past year, I have had to raise the price of goods sold in my store. This pyramiding of costs will have a significant impact on our economy, and I do not believe it is appropriate to grant HELCO this increase at this time.

We all need to tighten our belts; HELCO should invest in their future, but it should be at the expense of their allowed profit margin NOT in addition to it! Our community cannot afford another rate increase.

Sincerely,

Terri Ribordy, Owner
Beaches Hawaii
75-5663 Palani Road, Suite M
Kailua Kona, HI 96740
(808) 326-2003
81-900 Kee Kee St.
Kealahou, HI 96750

05-0315
(1 copy rec'd)

C:CC
WK
JK
SKD/ES
RYD
JM
SI/CL
LYK/DT
JL

FILED

2006 JUN 22 P 12: 01

PUBLIC UTILITIES
COMMISSION



IRA ONO
FOUNDER / DIRECTOR

PHONE/FAX (808) 967-7261
19-3834 OLD VOLCANO ROAD • VOLCANO • HAWAII • 96785
WWW.VOLCANOGARDENARTS.COM



VOLCANO
GARDEN ARTS
PO BOX 112
VOLCANO, HAWAII 96785
(808) 985-8979
www.volcanogardenarts.com

6/20/06

Dear Sirs,

I am writing in regard to the

HELCO 2006 Rate Request -

I want to go on record stating I feel
this is a total rip off! yes. This huge
increase is an extreme BURDEN for myself
and others in our community - Helco
has done little to promote solar water heating
and will continue to do so. Sincerely,

IRA ONO

June 9, 2006

05-0315 C:CC
(1 copy 10/11) WK
JK
SKD/BS
RVB
JM
SI/CL
LYK/DT
JL

Public Utilities Commission
465 South King St #103
Honolulu, HI 96813

PUBLIC UTILITIES
COMMISSION

2006 JUN 19 P 3:13

FILED

Warren H. W. Lee:

After reading your insert in this month's bill I became disturbed about the way in which the increases in electrical power will be distributed.

Individuals living in Condo complexes do not have the privilege of using solar energy. Therefore they are being unduly charged more for their usage. There is no way to change the electrical power in these types of buildings.

I would ask you to cautiously consider the rate charged to these types of customers.

Thank you for your time and consideration of this matter.

Sincerely,
Mary Chowning
727070 Alie Dr.

Hawaii_PUC/DBF/StateHIUS
06/19/2006 05:32 AM

To Carl P Caliboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S

cc

bcc

Subject Fw: HELCO RATE INCREASE REQUEST

----- Forwarded by Hawaii_PUC/DBF/StateHIUS on 06/19/2006 05:31 AM -----



"JILL RIETA"
<JILLRIETA@hawaii.rr.com>
06/17/2006 06:42 AM

To <Hawaii.PUC@hawaii.gov>

cc

Subject HELCO RATE INCREASE REQUEST

To whom it may concern,

I would certainly hope that you take a good hard look at operations prior to allowing this increase. It seems every time an increase is allowed it has just been throwing good money after bad, and it's been our money! Service never seems to improve, they always have some sort of excuse, usually money related, yet they have some of the most top paid workers and management in Hawaii. One would think as such, that these are top professionals-well I guess one would be thinking wrong!

Electric bills are already outrageous, outages never seem to stop or improve, can't we make them accountable? For once!

Mahalo,

Jill Rieta
-just another working stiff and taxpayer

Hawaii_PUC/DBF/StateHIUS
06/19/2006 05:32 AM

To Cari P Callboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S

cc

bcc

Subject Fw: HELCO rate increase

----- Forwarded by Hawaii_PUC/DBF/StateHIUS on 06/19/2006 05:32 AM -----



"Ron Hauch"
<ronhawaii@hawaii.rr.com>
06/18/2006 06:30 AM

To <Hawaii.PUC@hawaii.gov>

cc

Subject HELCO rate increase

To allow a rate increase would be a CRIME !!! Hawaii's rates are already over 5 times the rates anywhere else in the U.S. I know. We also own a home in Grants Pass, Oregon. 500 KWH's there will cost you \$ 33.00 a month (base service rate \$6.00 a month), Hawaii for the same KWH's = \$ 170.00.(base service rate \$42.00 a month). You do the math !!! Don't let them give you the cock&bull story about the cost of fuel and they have to ship it there !!! They are not paying more than 4 cents more (for tankering) a gallon then companies on the mainland. AND !! The truth to that is. Most of their fuel is coming from Taiwan, at up to 28 cents a gallon LESS, than the Mainland !!! The truth = Very BAD management and they need more and more money for their Christmas and other occasion parties at the MaunaLani Resort !!!!!

Ronald Hauch
Kealahou, Hawaii

05-0315

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Hawaii Electric Light Company, Inc. • 1200 Kilauea Avenue • Hilo, HI 96720-4295

Matson Co. OWANS Matson Shipping

and young Bro. Barge Co as well as Hawaii Electric Co, I feel there is no competition and
May/June 2006

Dear Customer:

There for no incentive to be efficient in transportation costs or operation! Coal from Australia

You may have heard that Hawaii Electric Light Company (HELCO) has asked the Hawaii Public Utilities Commission (PUC) for permission to increase Big Island electric rates. If the PUC grants any increase, the soonest it would likely go into effect would be in 2007.

Why not produce fuel from wood waste/chips?
The overall requested net increase is 9.2%, or \$29.9 million, but we are asking the PUC to approve Hawaii's first tiered rate structure so those who use less electricity will see a smaller increase.

Wood is a Hawaii renewable resource

If approved, the majority of Big Island residents who use 500 kilowatt-hours (kWh) a month or less could see monthly increases in the range of 3.8% to 7.6%. Those who use a lot of electricity will see larger increases, for example, up to nearly 15% for a residence using 5,000 kWh.

Our goal is not just to protect low-energy users. We want everyone to see the pocketbook advantage of adding solar water heating, efficient lighting and appliances, and everyday conservation to use less electricity and cut their bill.

Also, recognizing that some low-income households have several families under one roof and thus use more electricity, HELCO is proposing that households qualified for the federal Low Income Home Energy Assistance Program (LIHEAP) have their rates capped at the lowest usage tier, meaning an increase of no more than about 5%.

We know any rate increase is tough for everyone. We'd like to explain the reasons behind this request. And we want to inform you about the PUC's upcoming public hearings to give you a chance to share your comments and concerns.

The proposed increase is to help pay for additions since 2000 (when HELCO received its last base rate increase) to improve Big Island electric service reliability. Among the many projects were two new combustion turbines at the Keahole plant as well as substations and transmission and distribution lines across the island.

The Keahole additions in particular have stabilized power for the whole island. Before, 75% of power generation was located in east Hawaii, while 50% of demand was on the west side. Today, about 75% of west Hawaii's needs can be served by the Keahole plant alone, and that will rise to 85% when the last Keahole unit is completed.

(over)

After Keahole, HELCO intends to add no more fossil fuel plants on the Big Island and to depend on renewable resources, such as geothermal, solar, wind, biomass, hydro, and even garbage-to-energy to help meet future growth in energy needs.

At HELCO, we continue to aggressively promote solar water heating. We've added 4,000 units since our rebate program started in 1996 and we want to do even better. Our rate application includes a proposal to provide funding for solar water heaters and solar electric (photovoltaic) power for affordable housing projects.

To give you more information and the chance to express your views and concerns, the PUC will hold the following public hearings:

PUC Public Hearing on HELCO's 2006 Rate Request

Date: Monday, June 26, 2006

Time: 6:00 p.m.

Place: Hilo High School Cafeteria

Date: Tuesday, June 27, 2006

Time: 6:00 p.m.

Place: Kealahou Intermediate School Cafeteria

The state Division of Consumer Advocacy will also scrutinize the rate application and submit comments on behalf of all Hawaii consumers.

If you wish to comment, written statements may be submitted prior to or at the public hearing. Statements may be mailed to the Public Utilities Commission, 465 South King Street #103, Honolulu, HI 96813 or sent by email to Hawaii.PUC@hawaii.gov.

If you would like to review the rate increase request, copies are available at the PUC offices (weekdays 7:45 a.m. to 4:30 p.m.) or at HELCO's offices in Hilo (1200 Kilauea Avenue; weekdays 7:30 a.m. to 4:30 p.m.), Kona (74-5519 Kaiwi Street; weekdays 7:30 a.m. to 3:30 p.m.), and Waimea (66-1591 Kawaihae Road; 7:30 a.m. to 3:30 p.m.).

A formal PUC evidentiary hearing is expected next year. The PUC may grant an interim increase by early 2007, although there is no guarantee it will do so. Similarly, the PUC can approve all, part, or none of HELCO's request.

Again, we know any rate increase is difficult and we hope you'll consider the important reasons for this request."

what are they

Sincerely,



Warren H.W. Lee
President

PUBLIC UTILITIES
COMMISSION

2006 JUN 13 P 12:51

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CLL
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JK
SKD/BS
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JM
SI/CL
LYK/BT
JL

15-0315

June 8, 2006

To: Public Utilities Commission

Re: HELCO'S 2006 Rate Request

I do not believe that the recent request by HELCO to increase their rate on a tiered formula is fair to all of their customers.

It is only natural that a family of two will be using far less electricity than a family of two adults and 3 more children. No matter how much the family of four or more do their best to conserve energy on their electric usage, they will definitely be using much more energy than the family of on two. Therefore, I feel that this is discriminatory and believe that all HELCO customers should be paying the same percentage of rate increase.

Thank you for your time in reading this statemnt.

Higher Paying Customer

FILED

2006 JUN -9 A 11: 15

PUBLIC UTILITIES

Public Utilities Commission
465 South King St. #103
Honolulu, HI 96813

HONOLULU HI 96813
08 JUN 2006 PM 1 11



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2006 JUN -9 A 11: 15

PUBLIC UTILITIES
CORPORATION



"Wayne and Kari Evans "
<kariwayne@hawaii.rr.com>
06/10/2006 12:33 PM

To <Hawaii.PUC@hawaii.gov>
cc
bcc
Subject HELCO Rate Increase

June 10, 2006

Dear Sir:

I am in receipt of a notice by Hawaii Electric Light Company (HELCO) that a request for permission to increase the Big Island's electric rates has been made. This request upsets me in that the Big Island's electrical rates are already higher than Oahu and it is becoming a financial burden on many people on the Big Island. In my situation, it is just my husband and myself. We both work full time. We have one television; one radio. We cook with gas. I do approximately 4-6 loads of laundry on Saturdays---depending if I'm doing doggy bedding. My electric bill last month was 245.00. I threw a fit and sent it back to HELCO demanding that they review my bill. They did and reissued a new bill for 211.00 which was still ridiculous for two people. They also replaced my meter but I don't know why. Even when my husband is out of town, there's no reflection. The cost of living here is getting utterly ridiculous and it is chasing people like me out of the state. I've been here for 3 generations and will be moving because I am getting closer to retirement and cannot afford to stay here.

Please do not allow HELCO to raise our rates.

Thanks.

K. Evans



"LJD"
<DICKENSL001@Hawaii.rr.com>
06/09/2006 04:52 PM

To <hawaii.puc@hawaii.gov>
cc
bcc
Subject HELCO Rate Increase

I am writing to oppose the request of HELCO to raise rates for Hawaii's electric customers. Rates are already outrageous and the brunt of HELCO's costs of operations should not fall further on the shoulders of working citizens.

Thank you for giving every consideration to denying HELCO's request.

Larry Dickens
75-6026 Alii Dr
Kailua Kona, HI 96740

Hawaii_PUC/DBF/StateHIUS
06/08/2006 05:39 AM

To Carl P Caliboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S
cc
bcc
Subject HELCO rate case?

— Forwarded by Hawaii_PUC/DBF/StateHIUS on 06/08/2006 05:38 AM —



"Wendall Carter"
<carterw006@Hawaii.rr.com>

To <Hawaii.PUC@hawaii.gov>
cc
Subject

06/06/2006 11:41 PM

Bad idea, bad politics. No raise in rates please!!!!

Hawaii_PUC/DBF/StateHIUS
05/25/2006 12:02 PM

To Carl P Callboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S

cc

bcc

Subject Fw: Rate Increase

— Forwarded by Hawaii_PUC/DBF/StateHIUS on 05/25/2006 12:02 PM —



"Steve Grimm'e"
<steveg@hawaii.rr.com>
05/25/2006 05:29 AM

To Hawaii.PUC@hawaii.gov

cc

Subject Rate Increase

Obviously HELCO is a hugh political machine here in Hawaii. They own more key businesses here in Hawaii than any other company, all fueled by profits from these needed rate increases...yea right...well, once again they'll get their 10% increase at the expense of the general public...but everybody needs electricity so we loose again...might be nice if they take from some of their other company profits and pass it along...say from the First Insurance profits that they gained by leaving the folks in Kauai stranded when they got the state to let them fold their business after they got hit by Iniki...the midas touch...oops, the state let them reform and go back into insurance afterwards...I don't think anyone likes their utility company's...nothing new there...but 10% is a little high...how many homes use less than 500KW a month(to get the proposed rate reduction)...they probably picked that number because their records show just a little over that figure on the average...oh well, got that off my chest...

Have a good day!

Hawaii_PUC/DBF/StateHIUS
05/23/2006 03:01 PM

To Carl P Calliboso/DBF/StateHIUS@StateHIUS, Janet E
Kawelo/DBF/StateHIUS@StateHIUS, Wayne H
Kimura/DBF/StateHIUS@StateHIUS, Benedyne S

cc

bcc

Subject Fw: Helco Rate Increase

— Forwarded by Hawaii_PUC/DBF/StateHIUS on 05/23/2006 03:00 PM —



"Cary Honda"
<cary@hondatsukiji.com>
05/23/2006 02:37 PM

To <Hawaii.PUC@hawaii.gov>

cc

Subject Helco Rate Increase

The public needs an increase in our electric rates like we need a hole in our head. We already pay one of the highest, if not the highest, rates in the nation. They are charging us for the "energy adj" already. They do not need another increase.