



**DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**  
**Professional and Vocational Licensing Division**

## **DCCA News Release**

**LINDA LINGLE**  
GOVERNOR

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### **DCCA REPORTS MAJOR INCREASE IN ONLINE RENEWALS FOR PROFESSIONAL LICENSEES**

HONOLULU – The Department of Commerce and Consumer Affairs' (DCCA) Professional and Vocational Licensing Division (PVL) announces a significant increase in the number of professional licensees who are choosing to renew their licenses online.

In the areas of electrology, mortgage, occupational therapy, physical therapy, and real estate, 18,357 of 22,278, or 81 percent, of professional licensees chose to take advantage of the department's online renewal program.

This latest renewal cycle included a few of the largest groups of professional and vocational licensees. "With more than 15,000 real estate licensees and 2,200 mortgage licensees, renewing online has become the absolute preferred method for licensed professionals," said Licensing Administrator Noe Noe Tom.

"This is nearly double the rate in 2004, when 43% renewed online," said DCCA Director Mark Recktenwald, "The continuous increase in online renewals has been remarkable."

The development of this online service is part of the state's overall campaign to improve efficiency by implementing electronic government services. Currently [ehawaii.gov](http://ehawaii.gov) has more than 30 online applications that residents, businesses and visitors may use to conduct business with the state government via the Internet.

Hawaii's official Internet portal, ehawaii.gov, is managed by Hawaii Information Consortium, LLC (HIC). HIC works with state agencies to enable them to conduct state business online and improve public access to government information.

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