



DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
Professional and Vocational Licensing Division

DCCA News Release

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DCCA REPORTS SIGNIFICANT ONLINE RENEWALS FOR SELECT LICENSED PROFESSIONALS

HONOLULU – The Department of Commerce and Consumer Affairs' (DCCA) Professional and Vocational Licensing Division (PVL) announces a major increase in the number of Engineers, Architects, Surveyors and Landscape Architects (EASLA) licensed professionals who chose to renew their licenses online.

The statistics show 94% of Hawaii's EASLA licensed professionals took advantage of the department's online services during the last renewal cycle (3/6/2006 – 4/30/2006). This online service enabled PVL to reduce mailing and printing costs, by sending paper forms only to licensees who called to request them.

"The 94% online renewal rate is nearly triple the rate in 2004, when 37% renewed online," said PVL Licensing Administrator Noe Noe Tom. "It has been very rewarding to see our online renewal rate consistently increase."

"This cycle was remarkable," said DCCA Director Mark Recktenwald. "Clearly licensees prefer the simplicity, savings and convenience of the online renewal process."

According to Dan Morrison, general manager of Hawaii's Internet portal, no other state offering voluntary online renewals has seen such a high adoption rate for multiple license types.

Currently, another group of licensed professionals are eligible to renew their licenses online at www.ehawaii.gov/pvlrenew. This renewal cycle includes:

- Motor Vehicle Consumer Consultants and Salespersons
- Osteopaths
- Elevator Mechanics
- Massage Establishments
- Massage Therapists
- Nursing Home Administrators
- Pest Control Field Representatives and Operators
- Plumbers
- Psychologists
- Veterinarians
- Dispensing Opticians

Licensees should check the website for details.

All online renewals will be accepted until midnight on June 30, except for Dispensing Opticians who have until midnight July 1. After that date, renewals will not be accepted online, and renewals must be submitted by mail or in person.

The development of this online service is part of the State's campaign to improve efficiency by implementing electronic government services. Hawaii's official Internet portal, ehawaii.gov, is managed by Hawaii Information Consortium, LLC (HIC). HIC works with state agencies to enable them to conduct state business online and improve public access to government information. Currently ehawaii.gov has more than 30 online applications that residents, businesses and even visitors may use to conduct business with the state government via the Internet.

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