



**DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**  
**Professional and Vocational Licensing Division**

## **DCCA News Release**

**LINDA LINGLE**  
GOVERNOR

---

MARK E. RECKTENWALD  
DIRECTOR  
Phone: (808) 586-2850  
Fax: (808) 586-2856

---

**FOR IMMEDIATE RELEASE: July 14, 2005**

### **DCCA REPORTS MAJOR SUCCESS FOR ONLINE PROFESSIONAL LICENSES RENEWALS**

HONOLULU – The Department of Commerce and Consumer Affairs (DCCA) is pleased to announce a majority of Hawaii's nurses and acupuncturists are renewing their professional licenses online thanks to a program that was implemented in June 2001, which has become highly successful.

In the latest license renewal cycle (April 25 – June 30), DCCA's Professional and Vocational Licensing Division (PVL) reports that more than 62% of Hawaii's nurses and acupuncturists renewed their licenses online.

"We think it's great that more of Hawaii's nurses and acupuncturists are taking advantage of the convenience of our online services," said DCCA Director Mark Recktenwald. "We are proud of this program, which is a part of a major effort within the Department to implement more online services for businesses and professionals."

Nurses and acupuncturists are required by state law to renew their licenses every two years. During the 2003 renewal cycle, more than 5,300 nurses (about 36%) renewed their licenses online. For this cycle, the numbers almost doubled, with 10,024 (63%) nurses and 202 (41%) acupuncturists choosing to renew their licenses online.

"This cycle's remarkable adoption is proof that we are responding appropriately to requests for streamlined access to government services," said Recktenwald.

The development of this online service is a part of the Lingle-Aiona Administration's overall campaign to improve government efficiency by implementing electronic services. Currently ehawaii.gov has more than 30 online applications that residents, businesses and visitors, may use to conduct business with the state government.

###

For more information, contact:  
Christine Hirasa  
Public Information Officer  
Phone: 586-2622  
Email: [chirasa@dcca.hawaii.gov](mailto:chirasa@dcca.hawaii.gov)