

RESOURCES

HONOLULU OFFICE:

Leiopapa A Kamehameha Building
235 South Beretania Street, 9th Floor
Honolulu, HI 96813

CONSUMER RESOURCE CENTER (CRC):

Verification of current status of existing licensees
or businesses, complaint history of licensees &
businesses, file complaints against licensees &
businesses, & other general consumer
information.....587-3222

To call Honolulu numbers from the Neighbor
Islands, dial Kauai 274-3141, Maui 984-2400, the
Big Island 974-4000, Lanai/Molokai 1-800-468-
4644, then dial the last five digits of the state
phone number you want to call, then press the #
sign.

(Neighbor Islands, repeat the same process as
instructed above.)

MAUI OFFICE.....243-5808

1063 Lower Main Street, Suite C-216
Wailuku, HI 96793

KAUAI OFFICE.....274-3200

3060 Eiwa Street, Suite 204
Lihue, HI 96766

HILO OFFICE.....933-8846

345 Kekuanaoa Street, #12
Hilo, HI 96720

KONA OFFICE.....327-9590

75-170 Hualalai Road, Room C-309
Kailua-Kona, HI 96740

RICO website: www.hawaii.gov/dcca/rico
RICO e-mail: rico@dcca.hawaii.gov

Check Out a Business Online at
businesscheck.hawaii.gov
for:

- Business/Licensee Complaint History Search
Business Name Search
Professional and Vocational License Search
General Excise Tax License Search

- Accountancy
Activity Desks
Acupuncture
Advanced Practice Registered Nurse-Rx
Barbering & Cosmetology
Boxing
Cemetery and Pre-Need
Chiropractic
Collection Agencies
Condominium Property Regimes
Contractors
Dentists & Dental Hygienists
Detective and Guards
Electricians and Plumbers
Electrology
Elevator Mechanics
Employment Agencies
Engineers, Architects, Land Surveyors
& Landscape Architects
Hearing Aid Dealers and Fitters
Marriage & Family Therapists
Massage
Medical & Osteopathy (MD, DO, EMT, PA, POD)
Mental Health Counselor
Motor Vehicle Industry
Motor Vehicle Repair Industry
Naturopathy
Nursing
Nursing Home Administrators
Occupational Therapy
Optician, Dispensing
Optometry
Pest Control
Pharmacy
Physical Therapy
Port Pilots
Psychology
Real Estate Appraisers
Real Estate Brokers and Salespersons
Real Estate Education, Schools & Instructors
Social Workers
Speech Pathologists and Audiologists
Subdivision
Time Share
Travel Agencies
Veterinary Medicine

Cosmetology



6/2011



➤ Requirements for Beauty Shops:

Sanitation Requirements

All beauty shops must be in full compliance with all State public health and safety requirements, including:

Sanitary facilities. All beauty shops (including barber shops, hair-dressing establishments, hair-styling establishments, manicuring parlors and beauty parlors) must have adequate sanitary facilities, including toilets, hot and cold running water, and sinks or wash basins.



Towels laundered. Towels and other fabrics that come in contact with a customer's skin or hair must be sanitized and laundered.

Tools cleaned and sanitized. No beauty operator shall use razors, shears, scissors, clippers, tweezers, and fingerbowls unless the item has been thoroughly cleaned and sanitized.

Price List

All beauty shops shall have a price list available upon request.



➤ Requirements for Beauty Operators:

License(s) Required

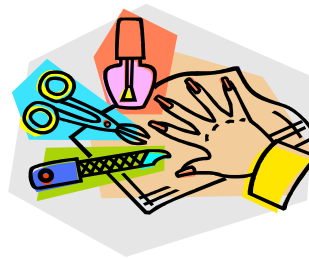


All beauty operators, instructors, shops, schools, apprentices and temporary permittees shall display their licenses in a conspicuous place.

Types of Licenses

License categories include **hairstylist**, **nail technician** and **esthetician**.

A person may be licensed in one or more of the license categories listed above. A licensed **cosmetologist** may perform work in **all** of the license categories (hair, nails and skin).



The license should specifically state the category for which the person is licensed.

Tips on Checking out a Salon

1. Ask what is included in the price of each service.
2. Ask the beauty operator to explain the service to you.
3. Ask what products are used in the salon. Most salons use products that are for professionals only and your beauty operator should be able to explain what products they will be using and why.

If you have problems with your beauty shop or operator

1. Good communication is essential. If you are not happy with your service, talk to your beauty operator or the salon owner about it.
2. If you are still unable to resolve the problem to your satisfaction, you can call the Department of Commerce and Consumer Affairs' Regulated Industries Complaints Office at 587-3222 to speak with an investigator.