

Transition of Behavioral Health Services for QUEST Health Plan Members Effective July 1, 2010

Adult Mental Health Division (AMHD)

- Last name- “A” to “K” —————> 7/1/10 - behavioral health services transition date
- Last name- “L” to “Z” —————> 9/1/10 - behavioral health services transition date
- Forensically Encumbered —————> No Change (incl: CR, Jail Diversion, MH Court)

Child and Adolescent Mental Health Division (CAMHD)

- SEBD services transition to occur on January 1, 2011

Community Care Services (CCS) Program

- Behavioral Health Services transition to QUEST health plans on 7/1/10

Contact Information

AlohaCare	Behavioral Health Plus Program	973-2630
AMHD	Office of Consumer Affairs Provider Relations	586-4685 586-4689
CAMHD	Provider Relations	733-9333
HMSA QUEST	Member	952-4400 or 1-888-225-4122 (toll free)
	Provider	1-888-809-8876
Kaiser QUEST	Behavioral Health Services	432-7600 Oahu 888-945-7600 NI
Med-QUEST Division	Provider Relations	692-8099

Websites

DOH

<http://hawaii.gov/health/doc/DohDhsInformationalBriefingQA.pdf>

DHS

<http://hawaii.gov/dhs/health/medquest/bhqa>

This transition is only for consumers who receive their services through the QUEST program (AlohaCare, HMSA, and Kaiser Permanente). This transition does not affect consumers in the QUEST Expanded Access (QExA) program (Evercare QExA and ‘Ohana Health Plan).