

Civil Rights

E-Notes

Monthly Electronic Notes

Vol. 1, No. 2, April 2009

To Create Awareness and Prevent Discriminatory Practices

Questions

I am a bilingual staff member at DHS, how may I volunteer to provide interpreter services when needed?

Where can I get interpreter training?
Registration forms are attached.

May 13 or 15, 2009

Registration closes May 8.

Did you know that Limited English Proficiency is a characteristic of National Origin discrimination?

Answers

Call 586-4955 or e-mail:
gwatts@dhs.hawaii.gov
Fax 586-4990

Free workshops on
“Serving LEP Individuals
through Interpreters” and
“The Role of Bilingual Staff”

Civil Rights Act of 1964
More information is available
at <http://www.hawaii.gov/dhs>
in the Civil Rights Corner

Thank you for responding to civil rights questions on E-Notes, No. 1. Your input is sincerely appreciated. Consolidated responses will be available April 30, 2009 on U and Q drives under folder Civil Rights E-Notes. If you did not receive, have not had an opportunity to respond, or are unable to access a Q or U drive please e-mail gwatts@dhs.hawaii.gov.

Frequently Asked Questions:

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| 1. May I allow children under the age of 18 to provide interpreter services? | No.
Exception: Emergencies only |
| 2. Does the Office of Language Access (OLA) provide interpreters for the Department of Human Services? | No. OLA is a monitoring office. That office does not provide interpreters for DHS |
| 3. Where can I find a list of Court Interpreters? | Bi-weekly updates can be found at:
http://www.hawaii.gov/dhs
in the Civil Rights Corner |

Questions and/or suggestions for E-Notes may be sent to gwatts@dhs.hawaii.gov or 586-4955.