

State of Hawaii
Department of Human Services
Social Services Division

**PURCHASE OF SERVICE
DIRECTORY**

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SERVICE	POS MONITOR	GEOGRAPHIC AREA/PROVIDER								
		HONOLULU	WIND- WARD OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	E. HAWAII	W. HAWAII
CHILD WELFARE SERVICES:										
All-Inclusive, Integrated and Collaborative Initiative for the Recruitment, Training and Support of Resource Families	Suzanne Hull 586-5669	PIDF, Catholic Charities and Foster Family Programs								
Comprehensive Counseling and Support Services	Laura Giddings (Oahu) 586-5748	CFS	Catholic Charities Hawaii	CFS	CFS	CFS			PARENTS	Catholic Charities Hawaii
	Laura Giddings (EHI) 586-5748									
	Suzanne Hull (Kauai) 586-5669									
	Laura Giddings (WHI) 586-5748									
	Suzanne Hull (Maui) 586-5669									
Domestic Violence Shelter & Support Services	Suzanne Hull (EHI, Oahu) 586-5669	CFS	PACT/ Windward Spouse Abuse Shelter	CFS	YWCA	Women Helping Women	Hale Ho`omalu	Women Helping Women	CFS	CFS
	Suzanne Hull (Kauai, Maui, Mol.) 586-5669									
Enhanced Healthy Start	Rex Shilo 586-5672	Child & Family Service, Catholic Charities, Parents & Children Together			Child & Family Service	Maui Family Support Services			YWCA of Hawaii	FSSWHI
ESH (Emergency Shelter Homes for Children)	Suzanne Hull 586-5669	Hale Kipa & COYSA			Hale `Opio	MYFS			Salv. Army Hilo Interim	Salv. Army Kona Interim
Faith-based Recruitment of Foster and Adoptive Homes For Difficult To Place Children	Suzanne Hull 586-5669	Hope In the Name of Christ, Inc.								
Family Centers	Rex Shilo 586-5672	KPT	KCFC							
Family Strengthening Services	Laura Giddings 586-5748	CFS			CFS	PARENTS			CFS	Neighborhood Place of Kona
Hawaii Advocate Program	Laura Giddings 586-5748	Hale Kipa								
Interstate Compact On the Placement Of Children	Laura Giddings 586-5748	Catholic Charities Hawaii								
ILP (Independent Living Services For Youths)	Laura Giddings 586-5748	Hale Kipa			CFS	Maui Youth and Family Services, Inc.			Salv. Army Hilo Interim	Salv. Army Kona Interim
Infant/Toddler Foster Care	Laura Giddings 586-5748	Catholic Charities Hawaii								

SERVICE	POS MONITOR	GEOGRAPHIC AREA/PROVIDER								
		HONOLULU	WIND- WARD OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	E. HAWAII	W. HAWAII
Kokua Ohana Project	Suzanne Hull 586-5669	Partners in Development Foundation								
Lanai Integrated Services System (LISS)	Rex Shilo 586-5672							PACT		
Legal Advocacy for Families and Children (OCS)	Suzanne Hull 586-5669	Legal Aid Society of Hawaii								
Molokai Integrated Services System (MISS)	Rex Shilo 586-5672						Mol. Comm. Services Council			
Neighborhood Places	Rex Shilo 586-5672	PACT		Hale Na'au Pono		Wailuku Neighbor- hood Place			Neighborhood Place of Puna	Kona Neighborhood Place
Ohana Conferencing	Laura Giddings 586-5748	EPIC								
Psychological Evaluation/MDT (Multidisciplinary Team Services)/CARE	Rex Shilo 586-5672	Kapiolani Child Protection Center (KCPC)								
Intra-Familial Sexual Abuse Treatment and Services	Rex Shilo 586-5672	Catholic Charities & CFS			YWCA	CFS			CFS	CFS
SSI Advocacy	Rex Shilo 586-5672	Legal Aide Society of Hawaii								
Substance Abuse Assessment & Monitoring System	Rex Shilo, 586-5 672 and Suzanne Hull 586- 5669	Hina Mauka			Hope, Help and Healing Kauai	Aloha House			Lokahi Treatment CTR Suzanne Hull	Lokahi Treatment CTR Suzanne Hull
Substance Abuse Treatment	Suzanne Hull 586-5669	Salvation Army Family Treatment Services								
Teen Dating Violence	Suzanne Hull 586-5669	Domestic Violence Clearinghouse & Legal Hotline								
FEDERAL TITLE IV-B SUBPART 2 & STATE GRANTS-IN-AID (CWS):										
EHI Substance Abuse Treatment Support Services (Moms & Babies/Dads & Kids)	Suzanne Hull 586-5669								BISAC	
WHI Mental Health & Supportive Living Program	Suzanne Hull 586-5669									KCPC - WHI
Kauai Family Support & Preservation Services	Suzanne Hull 586-5669				CFS					
Maui Substance Abuse & Counseling Services	Suzanne Hull 586-5669					Aloha House				

SERVICE	POS MONITOR	GEOGRAPHIC AREA/PROVIDER									
		HONOLULU	WIND- WARD OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	E. HAWAII	W. HAWAII	
Oahu Leeward Kokua Project	Suzanne Hull 586-5669			Waianae Coast Comp.							
Permanency Support Services	Suzanne Hull 586-5669	CFS									
ADULT & COMMUNITY CARE SERVICES:											
CMA and CCFFH Licensing and Certification Services	Laura Giddings 586-5748	Community Ties of America									
Adult Personal Care Services	Rex Shilo 586-5672					Hale Mahaolu					

All-Inclusive, Integrated and Collaborative Initiative for the Identification, Recruitment, Screening, Training, Ongoing Support and Retention of Resource Families

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To establish a coordinated, comprehensive strategy that focuses on identification, recruitment, screening, training, ongoing support and retention of resource families. The term resource family includes all types of families that provide care for children for whom the Department has placement responsibility due to confirmed maltreatment and who cannot remain in their homes of origin.

Target Population: All resource family types: general, relative or kinship, and adoptive.

Service Activities:

1. Increase the number of resource families who are willing and able to care for children under the department's placement responsibility.
2. Improve the retention rate of families who have agreed to serve as resource families through ongoing support, training, and timely response to potentially disruptive situations.
3. Provide resource families with the skills and techniques to respond in a culturally competent manner to the needs of the child and his birth family and to ensure the child's continued identification with his family of origin and ethnic heritage.
4. Strengthen the quality of family foster care and adoption services by providing a standardized, consistent framework for the competency-based training/preparation and approval of foster parents and adoptive parents.

Geographic Coverage: Statewide

Provider:

AGENCY	PHONE	FAX
Partners in Development Foundation	Oahu Intake: 441-1117 Neighbor Island Toll Free 1-888-879-8970	
Catholic Charities Hawaii	Oahu: 527-4913 West Hawaii: 557-2828 East Hawaii: 557-2588 Kauai: 645-0364 Maui/Molokai/Lanai: 757-0079	
Foster Family Programs	Oahu: 595-6320 Neighbor Island Toll Free 1-888-879-8970	

COMPREHENSIVE COUNSELING & SUPPORTIVE SERVICES

SERVICE AREA	POS PROGRAM SPECIALISTS	PHONE
East Hawaii	Laura Giddings	586-5748
West Hawaii	Laura Giddings	586-5748
Kauai	Suzanne Hull	586-5669
Maui	Suzanne Hull	586-5669
Oahu	Laura Giddings	586-5748

Purpose: To provide a reliable and coordinated array of service activities

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Population:

1. DHS children together with their biological or adoptive parents or other caretakers who are reported to the Department as harmed or threatened with harm by a family member.
2. DHS children together with their foster parents when services are needed to preserve an out-of-home placement.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Individualized Program Planning (IPP);
3. Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
4. Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement or support reunification;
5. Visitation (supervised & unsupervised) to include transportation of the children & sibling visits;
6. Child-related skills building such as parenting education;
7. Parental life skills and support;
8. Clinical therapy not to exceed 10% of funding amount for each geographical area; and
9. Pre- and post-permanency services (EHI & WHI).
10. Transportation
11. Voluntary case management

Geographic Coverage: EHI, WHI, Kauai, Maui, and Oahu (see MISS & LISS for Molokai and Lanai).

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
E. Hawaii	PARENTS, Inc.	934-9552	934-9553
W. Hawaii	Catholic Charities Hawaii	756-4815	329-1209
Kauai	Child and Family Service	245-5914	
Maui	Child and Family Services	877-9826	877-9857
Oahu	Catholic Charities (Master Contractor – Admin.)	536-1794	526-4605
	Child & Family Services (Leeward Area)	678-1492	678-9472
	Child & Family Services (Central Area)	681-3500	681-5280
	Catholic Charities (Windward Area)	536-1794	599-8761

DOMESTIC VIOLENCE SHELTER AND SUPPORT SERVICES

SERVICE AREA	POS PROGRAM SPECIALISTS	PHONE
EHI & Oahu	Suzanne Hull	586-5669
WHI, Kauai, Maui, Molokai	Suzanne Hull	586-5669

Purpose: To provide a safe, temporary shelter as well as supportive services that will afford victims the opportunity to break the cycle of violence in their lives.

- Goals:**
1. To prevent or decrease the occurrence or reoccurrence of domestic violence.
 2. To provide support to actual and potential victims of domestic violence.

Target Population: Family members who are at risk of, or who have been victims of, domestic violence.

Service Activities:

1. 24-hour hotline;
2. Emergency shelter;
3. Individual services for adults and children;
4. Group sessions;
5. Socialization activities; and
6. Outreach, follow-up, and transportation as resources permit.

GEOGRAPHIC COVERAGE: Statewide.

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
E. Hawaii	Child & Family Services	935-2188	961-2073
W. Hawaii	Child and Family Service	322-7233	322-9287
Kauai	YWCA of Kauai	245-5959	245-5961
Maui/Lanai	Women Helping Women	242-6600	249-8147
Molokai	Hale Ho'omalua	567-6888	567-9076
Oahu (Windward)	Parents & Children Together (PACT)	526-2200	526-2400
Oahu (Leeward, Honolulu)	Child & Family Services	681-3500	681-5280

EMERGENCY SHELTER HOMES FOR CHILDREN

POS Program Specialist: Suzanne Hull (Phone 586-5669).

Purpose: Emergency shelter services up to a maximum of thirty days per emergency shelter

- Goals:**
1. To prevent abuse, neglect or exploitation of children by providing emergency crisis intervention, treatment, and counseling services; and
 2. To prevent unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning.

Target Population: Children needing emergency shelter. Priority given to children reported to DHS for abuse, neglect, or threatened harm.

Service Activities:

Emergency shelter services are provided through foster boarding homes or child caring institutions for a maximum of 30 days. Exceptions to the 30-day limit are at the discretion of DHS in consultation with the facility. Services for DHS youth are coordinated with the child and family's service plan and include:

1. Basic Sanctuary Services (i.e. food, shelter, 24-hour supervision);
2. Assessment and Support and Counseling;
3. Crisis intervention; and
4. Additional difficulty of care supervision.

When a child requires additional difficulty of care supervision, the provider will maintain the child in the shelter for at least 24 hours with additional staffing if necessary so the DHS worker can make alternative plans for the child.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Telephone	Fax
E. Hawaii	Salvation Army Hilo Interim Home	959-5855 x19	959-2301
W. Hawaii	Salvation Army Kona Interim Home	331-1647	328-7762
Kauai	Hale Opio	245-2873	245-6957
Maui/Molokai/Lanai	Maui Youth & Family Services	579-8414 x35	579-8426
Oahu	Central Oahu Youth Services Assn.	637-9344	647-3050
	Hale Kipa, Inc.	589-1829 x151	699-2444

ENHANCED HEALTHY START

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: The STATE is committed to a safe, healthy, and nurturing community that a) values all families as productive and contributing members and b) provides opportunities for actualization of their highest potential including the formation and maintenance of two-parent families as a cornerstone for safe, healthy, and nurturing communities.

- Goals:**
1. Promote the formation and maintenance of two-parent families through family strengthening initiatives.
 2. Prevent unwanted pregnancies.

Target Population:

1. Families with children aged 0-one year of age who have been accepted for service by the Department of Human Services Child Welfare Service (“DHS CWS”) or Voluntary Case Management (“VCM”) or Family Strengthening Service (“FSS”); and
2. Families with children aged 1-2 ½ years of age who have been accepted by the DHS CWS or VCM or FSS and are at high risk for developmental delays as determined by the assigned staff.

Service Activities:

1. Standard Healthy Start screening and assessment of risk and needs of all CWS and FSS families
2. Development of an individualized service plan
3. Home visits to follow up on information and referral activities and family and child development issues
4. Home visits and community liaison work
5. “Treatment readiness” counseling and extended counseling until existing community resources can accommodate the family
6. Identification, assessment, and monitoring of the health status and health care needs
7. Referral of the family to the medical home and other appropriate community health resources
8. Child development information and training, parenting skills, and therapeutic interventions

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
Kauai	Child & Family Services	245-5914	245-8040
East Hawaii	YWCA of Hawaii Island	961-3877 ext. 127	961-9140
West Hawaii	Family Support Services of West Hawaii	334-4112	334-4134
Molokai	Maui Family Support Services	553-8114	553-8115
Maui, Lanai	Maui Family Support Services	242-0900 565-7484	249-2800 565- 7484*51
Oahu	Child & Family Services	681-1460	681-5280
	Catholic Charities	536-1794	535-0849
	Parents and Children Together	841-2245	842-9604

**FAITH BASED RECRUITMENT OF FOSTER and ADOPTIVE HOMES
FOR DIFFICULT TO PLACE CHILDREN**

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: This project will provide a systematic approach to the recruitment of foster/adoptive families for older children in foster care and others who are difficult to place because of special needs or circumstances. The project requires a faith-based child placing organization with ready access to networks of existing churches and the ability to provide training, certification and actual placement tailored to the specific needs of the recruiters, churches and foster/adoptive families and support for foster and adoptive homes for difficult to place foster children.

Goals: To recruit 12 foster/adoptive families for older children in foster care and others who are difficult to place because of special needs or circumstances. The churches that the recruited families belong to will provide a forum and organize on-going support. HOPE Inc will also provide on-going education and support services to these families extending to their provision of PRIDE and other training, the home study, and beyond the certification and placement process.

Target Population: Children awaiting foster/adoptive homes and foster/adoptive families.

Service Activities:

1. Address church congregations to recruit foster/adoptive families for difficult to place children.
1. Distribute approved brochures to churches.
2. Recruit foster/adoptive families.
3. Provide PRIDE and additional training to foster/adoptive families.
4. Manage the completion of certification requirements for recruited families.
5. Complete home studies to support certification.
6. Facilitate on-going monthly support group for recruited families.

Geographic Coverage: Oahu

Provider: HOPE In the Name of Christ, Inc.
Phone: 230-2445
Fax:

Family Centers

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: To provide family center services in support of the Department's mandate to protect children who have been harmed or threatened with harm by their families.

Goals:

1. To strengthen and stabilize families by providing community-based services that promote the well-being of children and families.
2. To protect children from harm and help families in crisis.

Target Population:

1. Families with children who are at risk of child abuse and neglect but are not known to child protective services (CPS) and who are in need of services to support and strengthen the family.
2. Families referred to CPS that have been assessed to be in need of supportive services but are not accepted for CPS investigation.
3. Child welfare services families.

Service Activities:

1. Information and referral
2. Support and self-help
3. Advocacy
4. Parenting education
5. Family strengthening activities
6. Case management
7. Job readiness and career development
8. Community leadership
9. Referral to CPS

Geographic Coverage: Central-Kalihi-Kuhio Park Terrace (KPT), Oahu
Kaneohe

PROVIDER: Parents and Children Together (PACT)

Phone: 847-3285

Fax: 841-1485

FAMILY STRENGTHENING SERVICES

POS Program Specialist: Laura Giddings (Phone 586-5748).

Purpose: Families who have been determined not to be appropriate for child welfare services may benefit from short-term, focused assistance. This program will provide short-term outreach and follow-up services and linkages to appropriate private or public resources.

Goals: To provide and arrange voluntary services to strengthen and divert families from the CPS system when actual or threatened harm is assessed to be low to moderate.

Target Population:

Families whose children are reported to the Department as harmed or threatened with harm by a family member and who are assessed as not appropriate for CPS intervention.

Service Activities:

1. Information and Referral
2. Assistance to Community Resources
3. Follow-up Contact
4. Individual/Family Counseling
5. Problem Solving Counseling
6. Short-term Social Services for up to 6 months

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
E. Hawaii	Child & Family Services	935-2188	961-2073
W. Hawaii	Neighborhood Place of Kona	331-8777	331-8774
Kauai	Child & Family Services	245-5914	246-0133
Maui	PARENTS, Inc.	249-8471	249-8480
Oahu	Child & Family Services	543-8484	543-8488

HAWAII ADVOCATE PROGRAM

POS Program Specialist: Laura Giddings (Phone 586-5748)

Purpose: To provide time-limited crisis stabilization services to active CWS families.

- Goals:**
1. To stabilize youth in a new placement.
 2. To prevent imminent placement disruption.
 3. Reduce/prevent out-of-home placements.

Target Population: CWS families with children from ages 5 years through age 17 years. Voluntary case management referrals may be accepted when out of home placement is imminent and focus is on crisis stabilization.

1. Families referred to CWS that have been assessed to be in need of supportive services but are not accepted for a child protective services investigation.
2. Families assessed and confirmed for child abuse or neglect by CWS staff and needing services to prevent the imminent out-of-home placement of a child.
3. Families assessed and confirmed for child abuse or neglect in need of foster care stabilization services to prevent imminent placement disruption.

Service Activities: (Services are time-limited, not to exceed a 6 months)

1. Needs-based, strength-based assessment. Intensive up-front approach
2. Individual youth and/or family hours
3. Group activities
4. Child/family team modality
5. Community linkages
6. 24 hour staff accessibility and crisis/emergency intervention
7. Outreach
8. Discharge planning

Geographic Coverage: Statewide

Provider: Hale Kipa, Inc.
Phone: 589-1829
Fax: 945-9007

ICPC (Interstate Compact on the Placement of Children)

POS Program Specialist: Laura Giddings (Phone 586-5748)

Purpose: Ensure completion of home studies and provision of courtesy supervision services on Oahu for children under another State's legal jurisdiction who are being considered for placement or who are placed into Hawaii under the Interstate Compact on the Placement of Children.

- Goals:**
1. To preserve, rehabilitate or reunite families and prevent abuse/neglect or further abuse/neglect of youths unable to protect their own interest.
 2. Prevent unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning.
 3. Achieve permanency and security in a substitute home for children deprived of adequate parenting and care from their own natural families by providing the youngsters with adoption, guardianship, long-term relative placement, or long-term foster care.

Target Population: Children who are being considered for placement on Oahu or who are placed in Hawaii by another State under the provision of the ICPC.

Service Activities:

1. Ensuring that the provisions of HRS 350-E, ICPC, are carried out for children under another State's legal jurisdiction.
2. Acting on behalf of DHS, complete written home studies within thirty working days.
3. Acting on behalf of DHS, provide provision of courtesy supervision services for children under another State's jurisdiction placed on Oahu, including:
 - a. Supervision of the child's placement.
 - b. Crisis intervention services as needed.
 - c. Individual and family counseling as appropriate.
 - d. Information and referral services.
 - e. Supportive service and advocacy.
 - f. Monitoring of the family's compliance with the service plan.
 - g. Emergency placements of children away from their caretakers.
 - h. Coordination of case plans with the other State's local unit.
 - i. Provision of child protective services.
 - j. Arranging for the child's return to the other State when a placement fails.
 - k. Provision of written, quarterly progress reports to the other State.
4. Maintaining individual case records and completing ICPC forms, as appropriate.

Geographic Coverage: Statewide

PROVIDER: Catholic Charities
Phone: 536-1794
Fax: 599-8761

INDEPENDENT LIVING PROGRAM

POS Program Specialist: Laura Giddings (Phone 586-5748)

Purpose: To provide a program to ensure that children who are likely to remain in out of home care will have independent living skills.

- Goals:**
1. Achieve age and developmentally appropriate life skill levels.
 2. For youths age 16-19, the following goals are also included:
 - a. Achieve and maintain economic self support to prevent, reduce or eliminate dependency
 - b. Achieve and maintain self-sufficiency
 - c. Achieve emancipation to independent adulthood

Target Population:

1. Youths age 12 years and up living in out of home care under the placement responsibility of the Department; and
2. Youths who have exited foster care at age 18 while under DHS placement responsibility.

Service Activities (individualized as well as in ongoing & short-term goal directed groups):

1. Assessment of youths' life skills;
2. Written ILP plan updated at least every six (6) months;
3. Educational components in accordance with the youths' ILP plans (topics such as interpersonal dynamics, high risk behavior, health & hygiene, pregnancy/childbirth/parenting, \$ mgmt, & community resources);
4. High school and higher education support services;
5. Individual IL counseling;
6. Foster parent outreach, training, & support;
7. Development of life skills;
8. Day-to-day living experience;
9. Development of job readiness capabilities;
10. Emergency housing assistance;
11. Assessment and exploration of vocation/employment choices;
12. Liaison with community resources for youths (e.g., employment, health);
13. Post-program counseling and support services to assist the youths' transition to independent living through age 21;
14. Provision of ongoing and short-term goal directed groups;
15. Mentoring services (statewide except Oahu);
16. Transitional supervised living arrangements for youths aged 17 through 19 (not available on all islands);
17. Rental support or transitional housing for youths aged 18 through 21 to prevent homelessness for former foster youths (not available on all islands);
18. Stipends for youths for ILP participation (not available on all islands).

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Telephone	Fax
E. Hawaii	The Salvation Army	935-4411	933-9810
W. Hawaii	The Salvation Army	328-8950 Ask for ILP	328-7762
Kauai	Child & Family Service	245-5914	246-0133
Maui/Molokai/Lanai	Maui Youth & Family Services	579-8414	579-8426
Oahu	Hale Kipa, Inc.	589-1829 ext. 202	945-9007

HAWAII FOSTER YOUTH COALITION SERVICES & SUPPORT

POS Program Specialist: Laura Giddings (Phone 586-5748)

Purpose: To provide support and guidance to the Hawaii Foster Youth Coalition (HfYC), the youth advisory board for the Department. To provide support for HFYC program activities that help HFYC meet the goals of representing the voice of youth currently and formerly in foster care, advocating for the rights and needs of foster youth, developing youth leadership ability, and assisting youth prepare for and manage the transition to productive self-sufficient adult independent living.

Target Population: Youth ages 14 through 24, who are currently or were formerly in foster care under the Department's placement responsibility.

Service Activities:

- 1) Outreach to and engagement of DHS foster youth and former foster youth regarding IL services.
- 2) Outreach to and engagement of DHS foster youth and former foster youth regarding HFYC activities and services.
- 3) Outreach and engagement of current and former foster youth with diverse characteristics/backgrounds including but no limited to race, culture, ethnicity, and sexual orientation.
- 4) Provision of a venue and forum for foster and former foster youth to exchange ideas, develop leadership skills and form informal support systems.
- 5) Review and comment on existing and planned DHS/CWSB IL events, programs, and procedures.
- 5) Participation in DHS collaborative conferences, workshops and presentations, and the DHS case/program review and quality assurance processes, including but not limited to Quality Case Reviews, Continuous Quality Improvement Council meetings.
- 6) Participation in DHS/CWSB sponsored training for staff, foster parents, and community stakeholders.
- 7) Facilitation of regional and statewide independent living conferences.
- 8) Participation in the annual luncheon for foster youth who have successfully completed high school.
- 9) Presentations to a variety of audiences. The purposes of these presentations include: outreach and recruitment of youth to become members of HFYC; being a voice of foster children by educating the community regarding foster care in general or to educate the community about youth transitioning out of care; participation in DHS sponsored trainings for staff, foster parents, and community stakeholders.
- 10) Specific outreach services to DHS youth who are thinking of running away, on the runaway status, or have recently returned from a runaway episode.
- 11) Legislative advocacy.

Geographic Coverage: Statewide

**PROVIDER: Kids hurt too,
Phone and FAX: 545-5683**

INFANT/TODDLER FOSTER CARE

POS Program Specialist: Laura Giddings (Phone 586-5748)

Purpose:

1. Specialized supervision and care for drug exposed/other medically fragile infants in specially trained foster homes on Oahu. Intensive supervision and services are to be provided until the infant is able to be reunified with his/her family or be placed for adoption or in other substitute placement which requires less intensive care. The infant can remain in the program up to age 3 years.

Target Population:

Children age birth through three years that are under the placement responsibility of DHS and need:

1. Specialized supervision and care because of complex medical conditions;
2. Specialized supervision and care because they are at risk for medical complications or developmental delays;

Service Activities:

1. Provision of 24-hour specialized care.
2. Meals and adequate living and sleeping accommodations.
3. Transportation for essential medical/other collateral services required by the infant.
4. Collateral contacts with medical personnel & other community resources as needed.
5. Development of an individualized, comprehensive treatment plan.
6. Foster parent recruitment, screening, development, licensing, and specialized training.
7. Monitoring and supervision of the infant's care in the foster home and regular follow-up to assure that involved parties are following the prescribed plan and to gauge the success of the plan's implementation.
8. Ongoing professional counseling, consultation, and supportive services to the foster parents, including regular home visits with the foster parents, support meetings, and planned in-service training. Crisis intervention services as needed to assist the foster parent in serving the infant.
9. Arranging medical care or other consultant services.
10. Counseling and support services to natural families or designated caregivers.
11. Coordination of visits with natural families or designated caregivers.

Geographic Coverage: Oahu

PROVIDER: Catholic Charities Hawaii

Phone: 536-1794

Fax: 599-8761

KOKUA OHANA PROJECT

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: Recruitment of Native Hawaiian foster families and to provide support to birth families under investigation by Child Welfare Services.

- Goals:**
1. Increase the number of general licensed Native Hawaiian foster families who are willing and able to care for children who are under the department's placement responsibility.
 2. Strengthen the quality of family foster care services by providing direct support to Native Hawaiian foster families and birth families under investigation.

Target Population: Native Hawaiian foster families who are willing and able to provide temporary out-of-home living placements for children who are reported to the Department for abuse, neglect, or threat of harm by a family member. Native Hawaiian birth parents who have been reported to the Department for abuse, neglect, or threat of harm of their child(ren).

Service Activity:

1. Partners in Development Foundation (PIDF) Foster Parent Warmth Line
2. Canvassing of Native Hawaiians in public areas and neighborhoods
3. Conducting speaking engagements with Native Hawaiian church congregations and Community-based Organizations.
4. Training and support Neighborhood Outreach/Support Committees (Kokua 'Ohana Hui)
5. The Kokua Ohana Huis will recruit and support new foster parents and birth families under investigation by Child Welfare Services and will also establish and operate Neighborhood Foster Homes.

Geographic Coverage: Statewide

Provider: Partners in Development Foundation
Phone: 1-800-396-4262
Fax: 595-4932

LANAI INTEGRATED SERVICES SYSTEM (LISS)

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources.

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Populations:

1. Children who are reported to DHS as harmed or threatened with harm by a family member;
2. Families with children at risk of child abuse or neglect that are self-referred or referred by DHS or other professional agencies;
3. Foster parents when services are needed to preserve an out-of-home placement; and
4. Families who have adopted or assumed legal guardianship or permanent custody of children under DHS custody.
5. CWS referrals have 1st priority.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Family Strengthening Services (See Family Strengthening Services in this Directory. Note that LISS diversion services are not limited to 3 weeks);
3. Individualized Program Planning (IPP);
4. Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
5. Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement or support reunification;
6. Visitation (supervised & unsupervised) to include transportation of children & sibling visits;
7. Child-related skills building such as parenting education;
8. Parental life skills and support;
9. Coordination activities;
10. Child care to facilitate participation in service activities and court hearings;
11. Pre- and post-permanency activities for children and for permanency parents; and
12. Clinical therapy not to exceed 10% of funding.

Geographic Coverage: Lanai

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Lanai	Parents and Children Together (PACT)	565-9191	565-9108

LEGAL ADVOCACY FOR FAMILIES AND CHILDREN (OCS)

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide services to aid children and families with children who can benefit from legal assistance in resolving problems in areas, including, but not limited to child custody, housing, consumer debt, employment, public benefits issues and other child services such as education, teen pregnancy and runaway children.

- Goals:**
1. Provides and expands civil and legal services to families and children.
 2. Legal Advocacy for Families and Children aims to provide legal services to children experiencing family dysfunction who could benefit from the intervention of legal services in order to provided a safe family home for their children

Target Population:

1. Legal Advocacy for Families and Children is intended for children less than 18 years of age and their families/caregivers living in Hawaii who are experiencing any family dysfunction and requires legal assistance to ensure safety, stability, an economic self-sufficiency.

Who Qualifies:

- Income must be below 200% of the federal poverty level **and**
- are a family that is at-risk for child abuse and neglect or
 - are a family with children in a violent household or
 - are a family involved in the child welfare system or
 - are a runaway or
 - are a homeless child or a homeless family with children or
 - are a pregnant teen (through 19 years of age)

Service Activities:

1. applying for Section 8 or public housing
2. custody guardian ad litem services required to make recommendations to the court as to the best interest of the child
3. guardianship
4. adoption
5. child support and custody
6. representation in a temporary restraining order

<u>Island</u>	<u>Agency</u>	<u>Phone</u>
Statewide	Legal Aid Society of Hawaii	536-4302

MOLOKAI INTEGRATED SERVICES SYSTEM (MISS)

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources.

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Populations:

1. Children who are reported to DHS as harmed or threatened with harm by a family member;
2. Families with children at risk of child abuse or neglect that are self-referred or referred by DHS or other professional agencies;
3. Foster parents when services are needed to preserve an out-of-home placement; and
4. Families who have adopted or assumed legal guardianship or permanent custody of children under DHS custody.
5. CWS referrals have 1st priority.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Family Strengthening Services (See Family Strengthening Services in this Directory. Note that LISS diversion services are not limited to 3 weeks);
3. Individualized Program Planning (IPP);
4. Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
5. Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement or support reunification;
6. Visitation (supervised & unsupervised) to include transportation of children & sibling visits;
7. Child-related skills building such as parenting education;
8. Parental life skills and support;
9. Coordination activities;
10. Child care to facilitate participation in service activities and court hearings;
11. Pre- and post-permanency activities for children and for permanency parents; and
12. Clinical therapy not to exceed 10% of funding.

Geographic Coverage: Molokai

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Molokai	Molokai Community Services Council (MCSC)	553-3244	553-3370

NEIGHBORHOOD PLACES

POS Program Specialist: Rex Shilo (586-5672)

Purpose: Neighborhood Places were established under Act 302 of the 1996 Hawaii State Legislature under the guidance of the Blueprint for Change Task Force to develop a family-centered, community-driven, social service delivery model. The Neighborhood Places were created as consortiums of public and private agencies to deliver coordinated services to the target population.

- Goals:**
1. To strengthen and stabilize families by providing community-based services that promote the well-being of children and families.
 2. To protect children from harm and help families in crisis.

Target Population:

1. Families with children who are at risk of child abuse and neglect but are not known to CPS and are in need of services.
2. Families referred to CPS that have been assessed to be in need of support but are not accepted for CPS investigation.
3. Families assessed by CPS with unconfirmed findings.
4. Families assessed by CPS and confirmed for child abuse/neglect by CPS but needing no more than 6 months of service after the CPS case is closed.

Service Activities:

1. Information and referral;
2. Assessment and case management;
3. Parent support groups;
4. Family conferencing & problem-solving activities;
5. Parenting education;
6. Family and community outreach; and
7. Community workshops, training, and technical assistance;

Geographic Coverage: Central-Kalihi, Oahu
Waianae, Oahu
Kailua-Kona, Hawaii
Puna, Hawaii
Wailuku, Maui

PROVIDERS:

Island	Agency	Phone	Fax
Oahu	PACT	841-6177	841-1779
Oahu	Hale Na'au Pono	696-4598	696-9403
W. Hawaii (Kailua-Kona)	Kona Neighborhood Place	331-8777	331-8774
E. Hawaii (Puna)	Neighborhood Place of Puna	965-5550	965-5109
Maui (Wailuku)	Neighborhood Place of Wailuku	986-0700	986-0726

OHANA CONFERENCING

POS Program Specialist: Laura Giddings (586-5748)

Purpose:

To provide families the opportunity to devise and implement an individualized plan and agreement through the use of a family group decision model called Ohana Conferences.

To provide youth who are transitioning from foster or permanent care into independent living. (Youth Circles)

Goals:

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Population:

For Ohana Conferencing

Children who are reported to the Department as harmed or threatened with harm by a family member.

For Youth Circles

Youth (16+ years old) in foster care or permanent care.

Service Activities:

1. Accept referrals from Department staff;
2. Convene the conference;
3. Facilitate the conference;
4. Assist with the individualized family agreement plan, as developed by the family and the DHS social worker, at the conclusion of the conference;
5. Recruit and train community facilitators and coordinators;
6. Train CWS staff and community on the Ohana Conferencing Model; and
7. Facilitate adoption or legal guardianship proceedings for children who are not the Department's placement responsibility under HRS 587.
8. Ohana Conference informational services to the Family Court.
9. Ohana Conference informational services to the community.
10. Family finding services.

Geographic Coverage: Statewide

PROVIDER:

Island	Agency	Phone	Fax
Statewide	Effective Planning and Innovative Communications (EPIC)	838-7752	838-1653

PSYCHOLOGICAL EVALUATION/MULTI-DISCIPLINARY TEAM SERVICES/CARE

POS Program Specialist: Rex Shilo (Phone 586-5672).

Purpose: Psychological Evaluations

- Preparation for and participation in judicial proceedings; and
- Development of the case plan.

Multidisciplinary Team Services

- To provide consultative services for DHS staff regarding medical, mental health, legal, and psychosocial issues related to intervention, planning and service provision;

CARE (Child At Risk Evaluation)

- Provide complete physical examination including a thorough history of the child; when signs of physical abuse are present, a diagnostic forensic examination will be conducted.

- Goals:**
1. Ensure the safety of children;
 2. Make informed permanency decisions; and
 3. Enhance the design of services.

- Target Population:**
1. Families and children receiving child welfare services from the Department and referred for psychological services.
 2. DHS CWS social workers who request diagnostic and consultative services for clients.

Service Activities: Psychological Evaluations shall:

7. Coordination of psychological evaluations including:
 - a. Intake of the request from the DHS social worker;
 - b. Referral to a psychologist for evaluation;
 - c. Review and forwarding of completed reports to the DHS social worker; &
 - d. Clarification of reports as requested by DHS social workers.
2. Psychological Evaluation which may include:
 - Thought content/processes (fund of knowledge, intelligence, cognitive processing, memory);
 - Insight;
 - Judgment;
 - Personality;
 - Parenting ability;
 - Parent-child relationship;
 - Clinical formulation;
 - Diagnostic impressions;
 - Summary of strengths and concerns; and

- Strength-based recommendations with suggested goals and measurable objectives.

3. Court Testimony:

When called, the examining professionals testify as qualified child abuse and neglect experts. Testimony is based on the evaluations conducted.

Service Activities: Multidisciplinary Team Conferences shall:

Accept referrals from CWS workers in accordance with the CWS procedure manual.

Determine continued risk for abuse or neglect & the progress of the family.

Identify treatment needs and appropriate referrals.

Provide a written preliminary report at the end of the conference according to CWS procedures.

Review child deaths that may be related to child abuse or neglect, particularly when there are other siblings in the family who may be at risk.

1. Individual Consultation to DHS Social Workers

Upon request, any member of the multidisciplinary team may provide consultation to the DHS social worker regarding:

- Whether further harm will likely befall the child;
- The family’s motivation and capacity for change;
- Options for protecting the child; and
- Treatment needs of family members and sources of appropriate referrals.

2. Medical Case Record Reviews

3. Medical and Nursing Consultations and Assessments

4. Court Testimony

Service Activities: CARE

Complete physical examination including a thorough history of the child and when physical abuse signs are present, initiate a diagnostic forensic examination.

Geographic Coverage: Statewide.

PROVIDERS:

Island	Agency	Phone	Fax
Statewide	Kapiolani Medical Center	535-7700	535-7722

(Intra-Familial)
SEXUAL ABUSE TREATMENT AND SERVICES

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: To provide comprehensive treatment to families whose children are victims of intra-familial sex abuse.

- Goals:**
1. To prevent re-abuse or risk of sexual abuse of the child by parent/caretaker.
 2. To prevent unnecessary out of home placement by removing the offender.

Target Population: Families whose children are victims of intra-familial sex abuse. This includes victims, adult and juvenile offenders, and non-offending spouses. Population also includes any member of the child's family currently living in the same residence or recently known to have been residing with the child whether by marriage or social role, i.e., parent, step-parent, parent's boyfriend/girlfriend, sibling, grandparent, in-law, cousin, "hanai" relative, common-law parent.

Service Activities:

1. Individual therapy for sex offenders, non-offending spouses, and children.
2. Conjoint or dyad treatment for spouses, and for non-offending spouses and child victims.
3. Family therapy when the re-entry of the offender into the family home is agreed upon by all family members.
4. Group treatment including groups for offenders, non-abusive spouses, pre-teen victims, and teen victims. Groups are open so that referrals can be made at any point in time.
5. Sibling therapy.
6. Play therapy for young children who are developmentally unable to participate in individual or group treatment.
7. Self-help support groups focusing on self-esteem, trust, and socialization skills. Groups will also provide structured aftercare for offenders to reinforce gains made in treatment.

GEOGRAPHIC COVERAGE: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
E. Hawaii	Child & Family Service	935-2188	961-2073
W. Hawaii	Child & Family Service	323-2664	323-2999
Kauai	YWCA of Kauai	245-5959	245-5961
Maui/Molokai/Lanai	Child & Family Service	877-6888	877-6860
Oahu	Child & Family Service	681-3500	681-5280
	Catholic Charities	536-1794	599-8761

SSI ADVOCACY

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: To Maximize receipt of Federal funds from the Social Security Administration while maximizing assistance to disabled applicants and recipients. The State requires services to immediately seek and maximize Supplemental Security Income (SSI) benefits for eligible foster children of the Social Services Division statewide.

Goal:

1. Provide SSI benefits for all eligible DHS foster children.
2. Decrease foster care costs to the State by increasing Federal benefits that will offset those costs.

Target Population: Children receiving foster care services from the Department of Human Services who may be eligible to receive SSI benefits.

Service Activity:

1. Provide legal advocacy for all foster children potentially eligible for SSI benefits with application and/or referral.
2. Accept referrals from the DHS social worker or other service providers of DHS foster children.
3. Review DHS case records of all foster children to identify potential SSI recipients.
4. Provide services Statewide.
5. Provide easy accessibility to services.
6. Provide training to DHS staff to maximize successful SSI claims.

Geographic Coverage: Statewide

Provider: Legal Aide Society of Hawaii
Phone: 527-8045

SUBSTANCE ABUSE ASSESSMENT & MONITORING SYSTEM

POS Program Specialist: Rex Shilo (Phone 586-5672), Suzanne Hull, Lokahi only (Phone 586-5669)

Goals: To provide a consolidated and enhanced substance abuse assessment and monitoring system which will assist the Department to:

1. Ensure the safety of children;
2. Make informed permanency decisions; and
3. Enhance monitoring of child and family well-being and service compliance.

Target Group:

1. Clients **who are** under the jurisdiction and supervision of the Family Court and, therefore, **are not** subject to the requirements of the Department of Health regarding required confirmatory testing and use of a Medical Review Officer; and
2. Clients who **are not** under the jurisdiction and supervision of the Family Court and, therefore, **are** subject to the requirements of the Department of Health regarding required confirmatory testing and use of a Medical Review Officer.

Service Activities:

1. Intake

Client is referred by the DHS worker for assessment and/or ongoing monitoring.

2. Assessment

Assessments are conducted by a certified substance abuse counselor (CSAC) or other qualified individual and are based on client self-reporting and information provided by the DHS worker such as court reports, psychological evaluation summaries, previous positive urine or blood tests, arrest records, and assessor observations.

A completed assessment includes:

- Diagnosis or clinical impression based on the DSM IV;
- Type of drug used;
- Description of impairment;
- Treatment recommendation; and
- Monitoring recommendation.

3. Monitoring

Ongoing monitoring may be conducted as often as once a week. Positive tests for clients who are not court ordered are confirmed by lab testing and reviewed by a Medical Review Officer (MRO).

4. Testing

- a. Client picture IDs are required at the testing sites.
- b. Testing includes the following:
 - amphetamines
 - cocaine
 - marijuana
 - opiates
 - phencyclidine
- c. All urine tests are observed.
- d. Same day testing may be requested.
- e. A breathalyzer is given to each client to test for alcohol use.
- f. Positive tests and no-show reports are sent to the DHS social worker within 2-3 business days after the test.

Geographic Coverage: Oahu, Kauai, Maui/Molokai/Lanai, East & West Hawaii

PROVIDER:

Island	Agency	Phone
Oahu	Hina Mauka	236-2600
Kauai	Hope, Help and Healing Kauai	245-3740
Maui/Molokai/Lanai	Aloha House	579-9584
East Hawaii	Lokahi Treatment Center	883-0922
West Hawaii	Lokahi Treatment Center	883-0922

SUBSTANCE ABUSE TREATMENT SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being.

Target Group: Women on Oahu who are child welfare service clients, who are in need of residential substance abuse treatment, and whose children require specialized services while their mothers are in treatment.

Service Activities:

NOTE: Funding under this contract provides two (2) beds per year for women and for their children who are DHS CWS clients. These beds are in addition to beds funded by DOH ADAD that are also available to DHS CWS women and their children.

Residential Program:

1. Twenty-four (24) hours/day, 7 days/week non-medical, non-acute care and support in a residential treatment facility;
2. Evaluation, treatment, monitoring, and case management;
3. Twenty-five (25) hours/week of face-to-face activities such as group counseling, education, skill building, recreational therapy, and family services; and
4. One (1) hour/week of individual counseling.

Children's Services:

1. Residential care and support with the mother;
2. Therapeutic nursery services;
3. Individualized family service planning (IFSP) including health & developmental assessment of each child;
4. Referrals to other agencies to implement the child's IFSP;
5. Case management; and
6. Collaboration with DHS CPS.

Geographic Coverage: Oahu

PROVIDER: Salvation Army Family Treatment Services – Women's Way

Phone Referrals: 732-2802, ext. 252

TEEN DATING VIOLENCE

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Goals:

1. To prevent or decrease the occurrence or reoccurrence of dating violence; and
2. To provide support to actual and potential victims of dating violence.

Target Group:

Youths who are at risk of, or who have been victims of, dating violence and their families.

Service Activities:

1. Outreach

Outreach is done by working with the police and school personnel in the high and intermediate school levels to inform and educate students about dating violence and the need to end such practices.

2. Individual Services For Victims Of Dating Violence

This includes services provided by trained staff to deal with specific problems, needs, and circumstances of individual clients. The following services are offered to youths and their families:

- a. 24-hour hotline to provide crisis assistance, information and referral, screening, and preliminary assessment for intake into the program;
- b. Assessment of situation and needs within 24 hours of case acceptance;
- c. Case management which includes:
 - education about the cycle and dynamics of abuse
 - goal setting, including safety and program planning
 - information and referral including financial and health care services
 - arrangements for transportation and educational needs
 - advocacy, legal or other

Geographic Coverage: Statewide

PROVIDER: Domestic Violence Action Center

Phone: 531-3771/800 690-6200 FAX: 531-7228

TITLE IV-B SUBPART 2

EAST HAWAII: SUBSTANCE ABUSE TREATMENT SUPPORT SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide family support and family preservation services to achieve safe, nurturing, permanent families for children.

- Goals:**
1. To strengthen and stabilize families by providing community based services that promote the well-being of children and families.
 2. To protect children from harm and help families in crisis.

Target Population:

1. Mothers with substance abuse problems and their children ages 0-5 years.
2. Fathers with substance abuse problems and their sons ages 5-12 years.
3. This includes parents with children that are a) referred by CWS or other professional agencies and b) who are victims or are at-risk of child abuse or neglect.
4. CPS referrals will have first priority.

Service Activities:

1. Developmental screenings;
2. Linkage to community services;
3. Parenting classes;
4. Parent-child interaction time;
5. Therapeutic nursery/mental health services for children; and
6. Extended family sessions.

Geographic Coverage: East Hawaii (though referrals may be accepted from other geographic areas if space is available).

PROVIDER: **Big Island Substance Abuse Council (BISAC)**
Phone: 935-4927
FAX: 969-1861

WEST HAWAII: MENTAL HEALTH AND SUPPORTIVE LIVING PROGRAM

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide accessible and affordable mental health and supportive living services in a safe recovery environment which promotes coping skills, personal responsibility, positive self-esteem, nurturing parenting skills, wrap around support services, and service coordination.

- Goals:**
1. To strengthen and stabilize families by providing community based services that promote the well-being of children and families.
 2. To protect children from harm and help families in crisis.

Target Population: Families and children in West Hawaii who are:

1. Referred by CWS or other professional agencies;
2. Victims or are at risk for child abuse and/or neglect; or
3. In crisis.

DHS Child Welfare Services referrals will have first priority.

- Service Activities:**
1. Comprehensive service needs assessment, coordination, and linkage.
 2. Counseling services.
 3. Residential supportive living services.
 4. Wrap around services.
 5. Outreach.

Geographic Coverage: West Hawaii on the Island of Hawaii.

PROVIDER: Kapiolani Medical Center for Women and Children
Kapiolani Child Protection Center of West Hawaii
Phone: 329-4020
Fax: 329-8628

KAUAI: FAMILY SUPPORT & PRESERVATION SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide family support and family preservation services to achieve safe, nurturing, permanent families for children.

Goals:

1. To strengthen and stabilize families by providing community based services that promote the well being of children and families.
2. To protect children from harm and help families in crisis.

Target Population:

Children and their families who have been, or are at risk of being, abused or neglected.

DHS Child Welfare Services referrals will have first priority.

Service Activities:

1. Case management;
2. Counseling services;
3. Family support services; and
4. Outreach.

Geographic Coverage: The Waimea and Kapaa areas of Kauai

PROVIDER: **Child and Family Services**

Phone: Waimea: 338-0252 Kapaa: 821-2520

Fax: Waimea: 338-0403 Kapaa: 821-0625

MAUI: SUBSTANCE ABUSE & COUNSELING SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide family support and family preservation services to achieve safe, nurturing, permanent families for children.

Goals: Comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. Service activities are based on the principles of family-centered, strengths/needs-based practice.

Target Population: Families with children where the parents or other primary caretakers have substance abuse treatment and/or mental health needs that 1) are referred by CWS or other professional, and 2) are victims or at risk of child abuse or neglect.

CWS referrals will have first priority.

Service Activities:

1. Service needs assessment;
2. Crisis intervention services (5-10 hrs/week for up to 3 weeks);
3. Individualized program planning;
4. Case management;
5. Family, group, & individual counseling (not to exceed 15 months in family reunification cases);
6. Substance abuse education &/or treatment;
7. Child-related skill building;
8. Parental life skill building;
9. Child care during participation in the above service activities; and
10. Transportation for the above service activities.

Geographic Coverage: Island of Maui

PROVIDER: Aloha House, Inc.
Phone: 281-4310
Fax: 249-0436

OAHU: LEEWARD KOKUA PROJECT

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide family support, family preservation, time-limited family reunification, and pre- and post-adoption services to achieve safe, nurturing, permanent families for children.

Goals:

1. To strengthen and stabilize families by providing community based services that promote the well being of children and families.
2. To protect children from harm and help families in crisis.
3. To increase permanency for children in foster care.

Target Population:

Families with children in the Leeward region of Oahu who 1) are referred by CWS or other professional agencies; 2) are victims or are at risk of child abuse or neglect; or 3) are in crisis. Services focus on families where caretakers have substance abuse treatment needs.

Service Activity:

1. Comprehensive Service Needs Assessment, Coordination and Linkage.
2. Counseling Services.
3. Home Visitation and Family Support Services.
4. Outreach.

Geographic Coverage: Leeward region of Oahu.

PROVIDER: Waianae Coast Comprehensive Health Center
Leeward Kokua Project
Phone: 668-2277
Fax: 668-2453

PERMANENCY SUPPORT SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5669)

Purpose: To provide support for families to help ensure permanency for children.

Goals: To achieve and preserve safe, nurturing, and permanent homes for families who plan to provide permanency for a child or have adopted or assumed legal guardianship of a child.

Target Population:

1. Pre-permanency (adoptive, legal guardianship, or permanent custodial) families that are a) referred by CWS or other professional agencies or b) self-referred.
2. Families that have adopted, assumed legal guardianship, or assumed permanent custody of a child and are a) referred by CWS or other professional agencies or b) self-referred.

Service Activities (may include pre- and post-permanency activities):

1. Assessment;
2. In-home crisis intervention for up to 3 months (longer with DHS approval) that can include assessment, counseling, case management, role modeling and mentoring, and parenting education;
3. Individualized program planning;
4. Case management;
5. Counseling services (e.g., clinical therapy, problem-solving, communication & coping skill building, child behavior management training);
6. Parent groups and training;
7. Permanency information and referral including a permanency website, phone line, resource directory, and lending library;
8. Child care during service activities;
9. Leadership development activities and support activities for parent groups; &
10. Child-centered pre- and post-permanency activities to reduce anxiety during the permanency process and improve connections between children and parents.

Geographic Coverage: Oahu, Maui, and Kauai

PROVIDER: Child and Family Service
Phone: 543-8402
Fax: 599-5711

LICENSING AND MONITORING OF CASE MANAGEMENT AGENCIES AND CERTIFICATION AND MONITORING OF COMMUNITY CARE FOSTER FAMILY HOMES

POS Program Specialist: Laura Giddings (586-5748)

Purpose: To provide an alternative to institutional care for eligible adults in need of skilled nursing services.

- Goal:**
1. Licensing and monitoring of Case Management Agencies (CMAs) who provide case management services to Medicaid clients residing in community care foster family homes (CCFFHs). The CMAs are responsible for coordinating and monitoring the placement and ongoing services for the client.
 2. Certifying and monitoring of CCFFHs who provide 24 hour living accommodations, personal care and homemaker services for eligible Medicaid clients who are at the nursing level of care, unrelated to the CCFFH, and supervised by a DHS licensed case management agency.

Target Population: Eligible persons in need of skilled nursing level of care who meet program eligibility requirements.

- Service Activities:** This contractor provides the following services:
- 1) licensing and monitoring of case management agencies
 - 2) certification and monitoring of community care foster family homes
 - 3) receives and investigates complaints about CMAs and CCFFHs.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
Statewide	Community Ties of America	234-5380	234-5470

ADULT PERSONAL CARE SERVICES

POS Program Specialist: Rex Shilo (Phone 586-5672)

Purpose: To provide personal care services to adults age 18 years and over in Maui County.

- Goals:**
1. To promote self-sufficiency by providing services that will help to achieve, restore, or maintain independent living and self-direction.
 2. To prevent or remedy abuse or neglect of a disabled individual by providing in-home services.
 3. To prevent or reduce premature or inappropriate institutionalization by enabling a disabled individual to remain at home or to return home.

Target Population:

- Adults age 18 years and older on Maui who have a chronic or acute condition including cognitive or emotional problems which impair the individual's ability to perform activities of daily living.
- Recipients must require up to 4 hours of personal care services to remain at home as determined by a physician, an osteopath, a chiropractor, a registered nurse's evaluation from a program recognized by the Department, or a discharge plan from an acute care, rehabilitation, or nursing facility.
- Recipients must be capable of hiring, supervising, and terminating the personal care attendant, or be under the guardianship or supervision of a person capable of performing those duties on behalf of the individual.

Service Activities:

Personal care services are provided in accordance with a service plan and include one or more of the following activities:

1. Personal hygiene and grooming including bathing, skin care, oral hygiene, hair care, and dressing;
2. Assistance with bowel and bladder care;
3. Assistance with transfers and ambulation;
4. Assistance with medications, wound care, and respiratory care;
5. Assistance with dietary activities; and
6. Assistance with exercise, positioning, and range of motion.

Where any of the above activities are provided, the following activities may also be provided as part of personal care services:

1. Household services (e.g., cleaning);
2. Escort services to medical programs when no other services are available.

Geographic Coverage: Maui County

PROVIDER: Hale Mahaolu
Phone: 872-4130: FAX: 872-4120