

Adult Protective Services (APS)

This program provides crisis intervention, without regard to income, including investigation and emergency services to dependent adults who are reported to be abused, neglected or financially exploited by others or seriously endangered due to self-neglect.

Who is a Dependent Adult?

A dependent adult is an adult who, because of mental or physical impairment, is dependent upon another person, a care organization, or a care facility for personal health, safety, or welfare.

What Are Some Indications of Abuse & Neglect?

- **Physical Abuse** – Bruises, welts, skin discoloration, fractures.
 - **Psychological Abuse** – Threats, insults, harassment that humiliates, intimidates, or frightens the dependent adult.
 - **Sexual Abuse** – Sexual contact or conduct without consent.
 - **Neglect by Others** – Failure to provide adequate food, and water, clothing, shelter, physical care, health care supervision, or failure to carry out responsibilities as a caregiver.
 - **Poor Self Care** – Failure of the dependent adult to care for himself or herself, exposing the adult to a situation or condition which poses an imminent risk of death or risk of serious physical harm.
 - **Financial Exploitation** – Wrongful or negligent taking, withholding, misappropriation, or use of a dependent adult's money or assets.
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Who is Mandated to Report Dependent Adult Abuse & Neglect?

State law requires certain professionals to report dependent adult abuse; all others are encouraged to report. They include:

- Any licensed or registered professional of the healing arts and any health-related occupation who examines, treats, or provides other professional or specialized services to dependent adults
- Employees or officers of any public or private agency or institution providing social, medical, hospital or mental health services, including financial assistance
- Employees or officers of any law enforcement agency
- Medical examiners or coroners

The reporter may remain anonymous and is immune from liability for making the report.

All reports are confidential.

How Do I Make a Report?

Report dependent adult abuse and neglect by calling Monday through Friday between 7:45 a.m. and 4:30 p.m.: Call: (Area Code 808):

- **Oahu:** 832-5115
- **Kauai:** 241-3337
- **Maui, Molokai, and Lanai:** 243-5151
- **Hilo, Hamakua, and Puna:** 933-8820
- **Kau, Kona, Kohala, and Kamuela:** 327-6280

Call 911 in an emergency and after hours.