



State of Hawaii  
Department of Human Services  
Child Welfare Services Branch

Child and Family Services Review (CFSR) and  
Program Improvement Plan (PIP)  
July 1, 2004 – June 30, 2006

# CFSR – Key Areas Needing Improvement in Hawaii

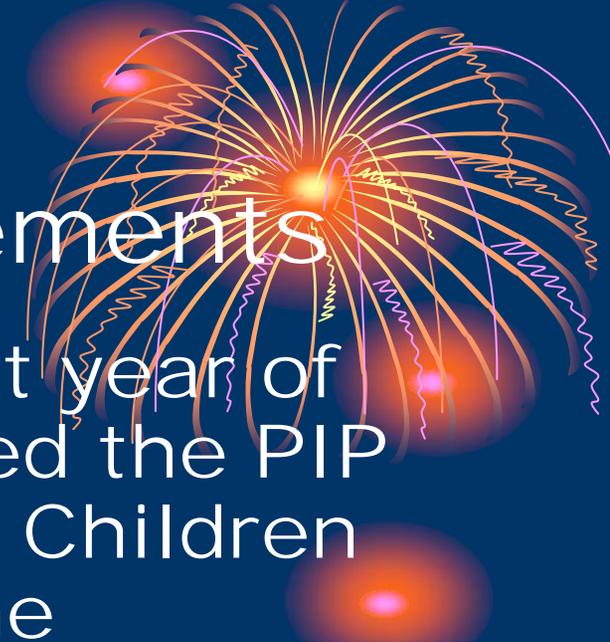


- Timely response to reports
- Action must be taken to ensure the risk of harm to children is addressed
- Involvement of the family and child in case planning
- Less re-entry into foster care and more stability in foster placements
- Face-to-face contacts with children, parents and foster parents
- Quality assurance monitoring and continuous system improvement

# Child Welfare Services Branch Priorities

- Ensure child safety by a timely response to all reports of child abuse and neglect accepted for investigation by CWS
- Conduct ongoing safety, risk and needs assessments on all children and families in cases active with CWS
- Ensure that every family and every child are actively involved in developing their case plan
- Ensure that every child in our care, every family and every foster family are visited at least once a month by the assigned caseworker and afforded the opportunity of a face-to-face interview in cases active with CWS

# Hawaii's PIP Requirements



After completion of the first year of the PIP, Hawaii renegotiated the PIP with the Administration for Children and Families to focus on the following critical areas. Hawaii is responsible for meeting the goals for the following items, the three national standards, and completion of all benchmarks in the PIP Workplan to successfully complete the PIP.

# Hawaii PIP Outcomes



Item 1 - Improve the timeliness of initiating investigations of reports of child maltreatment

- Baseline – 52.6%
- PIP Goal – 56.6%
- Highest Level Achieved – 58.5%
- **Exceeded PIP Goal!**



## Item 4 - Reduce the risk of harm to child(ren)

- Baseline -- 78.7%
- PIP Goal -- 82.7%
- Highest Level Achieved – 84.6%
- **Exceeded PIP Goal!**



## Item 7 - Permanency goal for child(ren)

- Baseline – 63.3%
- PIP Goal - 67.3%
- Highest Level Achieved – **78.1%**
- **Exceeded PIP Goal!**



**Item 17 - Assess needs and provide services to the child(ren), parent(s), and foster parents**

- Baseline – 50%
- Pip Goal - 54%
- Highest Level Achieved – **62.3%**
- **Exceeded PIP Goal!**



## Item 18 -Involve the child(ren) and family in case planning

- Baseline – 46.5%
- PIP Goal – 50.5%
- Highest Level Achieved – **70%**
- **Exceeded PIP Goal!**



## Item 19 - Increase worker visits with child(ren)

- Baseline – 47.6%
- PIP Goal – 51.6%
- Highest Level Achieved – **52.8%**
- **Exceeded PIP Goal!**



## Item 23 - Mental health of the child(ren)

- Baseline – 41.2%
- PIP Goal – 45.2%
- Highest Level Achieved – **54.5%**
- **Exceeded PIP Goal!**

# PIP National Standards Based on Statewide Data



- Safety: Reduce the percentage of children maltreated in foster care
  - Met the national standard during the entire PIP (0.57% or less)

# PIP National Standards Based on Statewide Data



- Permanency: Increase stability in foster care placements
  - Exceeded the State's baseline (84.5%) during the first year of the PIP.
  - Will continue to monitor this measure during State Fiscal Year 2007 (7/1/06-6/30/07) for achievement of the State's goal of 86.48% for stability (which is measured by % of children in care less than 12 months with no more than 2 placements).

# PIP National Standards Based on Statewide Data



- Permanency: Reduce foster care re-entries
  - Fell below the State's baseline (10.6%) only one quarter (10.1%) during the PIP.
  - Will continue to monitor for an additional 12 months (SFY 2007) for achievement of the State's goal of 8.8% (which is measured by % of children with foster care re-entries within 12 months).

# Message from the Director

Mahalo to all of you!

I cannot tell you how proud I am of all of you. You achieved the impossible. Despite many obstacles, we have met the challenges and delivered on our commitments. More importantly, we are greatly improving our services to children and families who depend on us every minute, every hour and every day. We did it! Our hard work is paying off! Congratulations!

