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IN REPLY REFER TO:

**STATE OF HAWAII**  
**DEPARTMENT OF TRANSPORTATION**  
869 PUNCHBOWL STREET  
HONOLULU, HAWAII 96813-5097

April 6, 2009

**Pursuant to Hawaii Revised Statutes Section 487N-4**, I am submitting to you this written report relating to a security breach of personal information that occurred within the Department of Transportation, Motor Carrier Section.

On March 18, 2009, at approximately 0905 hours, a laptop computer assigned to a Motor Carrier Safety Officer, of the Department of Transportation Motor Vehicle Safety Office was discovered missing from the 5<sup>th</sup> floor of the Kakuhiewa Building located at 601 Kamokila Boulevard in Kapolei. The Motor Carrier Safety Officer returned approximately thirty (30) minutes later (0935 hours) to retrieve the laptop computer, but the laptop computer was not found. The Honolulu Police Department was called to investigate the incident and a theft 2<sup>nd</sup> case, report #09-099512 was initiated. No suspects were known at the time the theft report was initiated. Upon contacting the detective in charge of the case on Wednesday, April 01, 2009 at 1120 hours, there are still no known suspects.

The missing/stolen laptop computer contained approximately 1,597 names of individuals who possessed commercial drivers' licenses that were stored within the files of inspections conducted on Oahu by the Motor Carrier Safety Officer. On April 6, 2009, a written notice (see attached sample) was sent via U.S. mail to the last known address of all the above-referenced affected individuals. As of this writing of this report, we have received no information that the confidential information stored on the missing/stolen laptop has been used for any illegal purposes.

Notice was not delayed by law enforcement (Honolulu Police Department).

The Motor Vehicle Safety Office has taken steps to ensure that this situation does not reoccur. All historical archives have been removed from all Motor Carrier Safety Officers' laptop computers and are now stored in a secured environment. The Motor Carrier Safety Officers will transfer all inspections, once completed, from their assigned laptop computers to the secured environment. The Motor Carrier Safety Officers have also been reminded of the proper procedures relating to the proper use, possession and security of their laptop computers.

If you have any questions relating to this security breach of personal information, please call Jiro Sumada, Deputy Director of Highways at (808) 587-2156.