



How do I apply?



Online Claim Filing

www.hawaii.gov/labor/ui

Monday-Friday 6:30am to 11:30pm

Weekends, Furloughs, & Holidays 9:00am to 11:30pm

(You must be totally unemployed – no part-time employment.)

Call Hawaii TELE-CLAIM

- 643-5555 (from anywhere in Hawaii)
- 1-877-215-5793 (from outside the State of Hawaii, toll-free)

- 6:30 am to 4:00 pm (Friday)
- 6:30 am to 12 midnight (Sunday to Thursday)



How much will I be paid?



2010 Maximum Weekly Benefit Amount

\$559 per week – you must have earned at least \$11,739 in your highest quarter of earnings.

Plus **\$25** per week added for Federal Additional Compensation (FAC) for new claims filed by 5/28/10 unless program is extended by Congress.

To calculate your weekly benefit amount, divide your highest quarter earnings by 21.



Maximum Benefit Amount Payable

You can receive a maximum of **26 weeks** of state funded benefits during your benefit year.

Emergency Unemployment

Compensation (EUC)

Provides additional weeks of federally funded extended benefits for those who exhaust state benefits. EUC is scheduled to end 6/5/10 and must be extended by Congress by the time your state funded benefits are exhausted.



How often will I get my
unemployment check?



The normal filing period will be weekly for the first 2 weeks and bi-weekly (every two weeks) for the following weeks.

The first week you are eligible for benefits is a waiting period week and no benefits are paid.

Your first unemployment check for the second week of unemployment is normally paid in 3 weeks. Thereafter, you will be paid on a bi-weekly basis.



How do I file my weekly claims for benefits?



Online Claim Filing: www.hawaii.gov/labor/ui

or

Call Hawaii Tele-Claim at 643-2222 (or 1-877-215-5791 if on the mainland) to file your weekly and/or bi-weekly claim certifications.

Cell phones with out-of-state phone number sometimes do not connect. Use a landline if this occurs.

You will receive instructions in the mail explaining how to file your weekly/bi-weekly claim certifications.



What are the
***Registration for Work
and Job Search
requirements?***



You must register for work within 7 calendar days after filing your unemployment claim by posting your resume online at HireNet Hawaii.

www.hirenethawaii.com

You must make 3 job contacts per week. If you are a member of an approved referring union, you must follow your union procedures to obtain new work. The 3 job contact requirement is waived.

Approved Unions

- > Graphic Communications International Union, Local 501-M
- > International Assoc of Machinist & Aerospace Workers, Hawaii Federal and Amalgamated Local Lodge 1998



Eligibility Determinations and Appeal Rights

If there is an issue concerning your eligibility for benefits, you will be contacted and an investigation will be conducted.

You will receive a written determination in the mail explaining the decision to deny or allow benefits under the law. Read the decision carefully.

Both you and the employer have the right to file an appeal before the Employment Security Appeal Referees Office.

Decisions must be appealed within 10-days of the date of the decision.



Applicable Laws

- >Hawaii Employment Security Law – Chapter 383 – Hawaii Revised Statutes
- >Administrative Rules (Chapter 5, Title 12)

Separation from Work and Refusal of Offer of Suitable Work

HRS 383-30

Administrative Rules 12-5-47 to 12-5-55

Work Search Requirements and Availability for Work

Administrative Rule 12-5-35



For more information, please visit us at:

• <http://hawaii.gov/labor/ui>

If you have any questions, call your local unemployment office:

- Honolulu & Kaneohe – 586-8970 or 586-8971
- Waipahu – 675-0030
- Hilo – 974-4086
- Kona – 322-4822
- Maui – 984-8400
- Molokai – 553-1750
- Kauai – 274-3043
- Liable Interstate Unit – 1(808) 586-8960