

REED ACT PROGRAM ACCOMPLISHMENTS

Provider: COUNTY OF MAUI (for MAUI COUNTY WORKFORCE INVESTMENT BOARD)		
Quarter end: First Reporting – Report #1		
Period From: May 11, 2007	To: Dec. 31, 2009	Contract End Date: June 30, 2010
Amount allocated	\$1,508,487	Amount spent at end of reporting period: \$1,162,559.40
Percentage of total spent	77%	Month: December 2009

Category	Initiative Description	Category allotment
Employer Outreach & Service	To outreach and recruit the under-utilized populations, meeting the needs of local businesses	\$585,000

TITLE OF PROGRAM: WDD Customized Business Services (M-1)

AMOUNT ALLOCATED: \$570,000

AMOUNT EXPENDED: \$ 519,086.76

KEY FEATURES AND ACTIONS OF PROGRAM: Expansion and awareness of business services offered by One-Stop (WorkSource Maui, WorkSource Molokai) on Maui, Molokai and Lanai. Services will be focused towards employers and incumbent workers. Increase support to staff, customize services to UI claimants, and network with business partners to customize current services or establish new services such as, Employer Forums, Workshops, and Job Fairs to assist employers in hiring special-population groups. Expand outreach services to out-laying areas.

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Customize “Job Club” Workshops on Maui, Molokai, and Lanai, focusing on specific areas of concern as defined by business network		<u>91%</u>
Increase awareness and educate employers about benefits and services that are offered by WDD/WorkSource Maui, and the One-Stop Center.		<u>91%</u>
Expand on re-employment services to UI recipients to better prepare them for re-entry into the present workforce.		<u>91%</u>
Increase utilization of self-serve resource area at WorkSource Molokai by 10%, and Lanai by 20%.		<u>91%</u>
Job Fairs will provide appropriate employment and re-employment services to clients.		<u>91%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #1: Staff for delivery of appropriate self-services, facilitated self-help, and staff-assisted services in accordance with 20 CFR 652.207 and 208.

TEGL 24-01 #6: Development of products that support service delivery such as workforce information products and job bank technology.

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services.

TITLE OF PROGRAM: Maui County Business Resource Center (MCBRC) (M-1)

AMOUNT ALLOCATED: \$15,000

AMOUNT EXPENDED: \$8,783.00

KEY FEATURES AND ACTIONS OF PROGRAM: To further expand on the training services available at the MCBRC in partnership with the One-Stop Center (WorkSource Maui) and the numerous community partners (e.g. Maui Economic Opportunity, Small Business Development Center, SCORE, etc.). Services (including workshops) are currently available to both businesses and individuals. Expansion and program enhancement/ development will also require additional marketing materials

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Increase employer workshops by 20% per month		<u>59%</u>
Increase employer workshop offered on Molokai and Lanai		<u>59%</u>
Increase awareness of services available at the MCBRC and the One-Stop Center.		<u>59%</u>
Develop print media that will serve as tools to aid their clients or the clients of their partners		<u>59%</u>
Provide employment opportunities for employers and job seekers.		<u>59%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #6: Development of products that support service delivery such as workforce information products and job bank technology.

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services.

Category	Initiative Description	Category allotment
Labor Force Pool Expansion		\$562,000

TITLE OF PROGRAM: Youth Program – MCC (M-2)

AMOUNT ALLOCATED: \$270,000

AMOUNT EXPENDED: \$249,946.35

KEY FEATURES AND ACTIONS OF PROGRAM: Expanding our training programs

- Nurturing the established relationships with local public schools in the County of Maui.
- Coordinate sessions for outlying areas of Maui County to facilitate job readiness, workforce information for youth.
- More formal training (MCC & elsewhere) , OJT's, work experience, internships
- Develop curriculum materials for new programs.

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Increase the outreach efforts and the ability to take workforce information to youth and individuals to all areas of Maui County, including the outlying areas of Molokai, Lanai, and East Maui.		<u>93%</u>
Youth will gain awareness of career opportunities and pathways leading to careers through job/career fairs, career search, job shadowing, etc.		<u>93%</u>
Youth will be exposed to information regarding the labor market demands, skill needs and industry outlook.		<u>93%</u>
Increased awareness of services available at WorkSource Maui and WorkSource Molokai.		<u>93%</u>
Increase awareness of career opportunities and the pathways leading to these careers		<u>93%</u>
Service at least 100 participants in Career Center	Career center not completed, however, exceeded serving 100 participants.	<u>93%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #1: Staff for delivery of appropriate self-services, facilitated self-help, and staff-assisted services in accordance with 20 CFR 652.207 and 208.

TEGL 24-01 #6: Development of products that support service delivery such as workforce information products and job bank technology.

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services.

TITLE OF PROGRAM: Youth Program – MEDB/Project E.A.S.T.

AMOUNT ALLOCATED: \$145,000

AMOUNT EXPENDED: \$145,000

KEY FEATURES AND ACTIONS OF PROGRAM: Provide youth the opportunity to develop career awareness in jobs in demand and labor market information. Provide opportunity for skill and academic development and expose youth to career paths, labor market information, projects, equipment and opportunities that are limited or non-existent in their areas.

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Establish Project E.A.S.T. labs in three (3) new schools on Molokai, Lanai, East Maui		<u>100%</u>
Develop and complete a minimum of 2 community projects per location		<u>100%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #7: Computer equipment, network equipment, telecommunications equipment, application development, and other technology resources, including assisted technology, that support employment and workforce information service delivery.

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services

TITLE OF PROGRAM: Youth Programs – AOHT (M-2)

AMOUNT ALLOCATED: \$20,000

AMOUNT EXPENDED: \$0

KEY FEATURES AND ACTIONS OF PROGRAM: Develop program curriculum and maintain these programs that will help prepare youth for entry into the workforce, particularly in the Hospitality Industry. Develop a reference handbook for youth participants covering the various areas of program activities. Activities such as: interviewing skills, communications skills, resolving conflict in the workplace; teamwork; “dress for success” program; financial literacy; and resume writing. Partner with community agencies to establish new and expand current youth programs that focus on life skills, academic growth, and applicable employment skills. Career Pathways, Academies, Internships -- get the students out into the workforce for “hands-on” experience; serves them, employers and the community

SELF SUSTAINABILITY: The Maui Hotel and Lodging Association, with assistance from the County will sustain this program.

Desired Outcome	Notes	% Completed
Enhance and develop enrichment programs that support the development for the hospitality and tourism workforce.		<u>0%</u>
Increased awareness of services available at WorkSource Maui and WorkSource Molokai.		<u>0%</u>
Increased awareness of career opportunities and the pathways leading to these careers		<u>0%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services.

TITLE OF PROGRAM: Business Education Partnership (BEP) Program (M-2)

AMOUNT ALLOCATED: \$10,000

AMOUNT EXPENDED: \$1870.00

KEY FEATURES AND ACTIONS OF PROGRAM: Establish a program that derives from a partnership between the school district, local businesses, students and the community to improve and promote lifelong learning and economic opportunities for all Maui County Residents. The program also includes mentoring, job shadowing and internships.

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Identify high school for pilot project.		<u>100%</u>
Identify local businesses that will partner to support this program.		<u>100%</u>
Identify and establish mentoring, job shadowing, and internship opportunities for participants. (Reed Act funds will not pay for internships)		<u>20%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services.

TITLE OF PROGRAM: MEO-B.E.S.T. Program

(M-3)

AMOUNT ALLOCATED: \$125,000

AMOUNT EXPENDED: \$42,727.67

KEY FEATURES AND ACTIONS OF PROGRAM: Partner with community agency to provide various programs and services to clients in this special population. Services offered will be case management, employment services, mentoring for job retention, job counseling and referrals to support services.

SELF SUSTAINABILITY: Program will be sustained by Maui Economic Opportunity, Inc. with assistance from partnering agencies (both public and private).

Desired Outcome	Notes	% Completed
Increase entrance into labor pool		<u>34%</u>
Clients will participate in mentoring services		<u>34%</u>
Clients will receive pre-employment and career development services		<u>34%</u>
Identify customized training for re-entry of the older workforce		<u>34%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #8: Outreach and educational materials targeted at users of One-Stop employment and workforce information services.

Category	Initiative Description	Category allotment
Capacity Building		\$81,920

TITLE OF PROGRAM: Capacity Building Program (M-4)

AMOUNT ALLOCATED: \$81,920

AMOUNT EXPENDED: \$ 40762.20

KEY FEATURES AND ACTIONS OF PROGRAM:

- Staff (both WIB and program) will need additional training to effectively serve the needs of employers in recruitment, job placement, assessment of workers skills (aptitudes and achievement level), and the various other areas.
- Workshops and/or conferences for WIB members to aid in providing policy and guidance for the One-Stop and workforce development programs.
- Increase financial resources (e.g. grant writing, contractual services, etc).

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Improve the delivery of One-Stop services to clients and employers.		<u>50%</u>
Establish a means of continuous improvement at both the Board level and service delivery level.		<u>50%</u>
To improve Wagner-Peyser program outcomes		<u>50%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #6: Development of products that support service delivery such as workforce information products and job bank technology.

TEGL 24-01 #9: Training, technical assistance, and professional development of staff who deliver employment and workforce information services.

Category	Initiative Description	Category allotment
IT System		\$143,524

TITLE OF PROGRAM: IT System – HireNet Hawaii Maintenance, upgrade, support. (M-5)

AMOUNT ALLOCATED: \$122,324

AMOUNT EXPENDED: \$105,152.44

KEY FEATURES AND ACTIONS OF PROGRAM: The State Dept. of Labor has absorbed the costs associated with the maintenance of the system that supports case management and performance measures/accountability. Decreased funding for WIA will result in substantial costs billed to each County. The system may require additional upgrades and support to accommodate the added program measures and program requirements as instilled by the USDOL, State DLIR/WDD, WDC, and/or the MCWIB.

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Increase business awareness of services available at WorkSource Maui and WorkSource Molokai		<u>State DLIR will need to measure these.</u>
Increase business and individual awareness of the HireNet Hawaii system.		
Increase access to learning tools for individuals; and delivery of workforce services to youth, in out-laying areas (e.g. Molokai, Lanai, and remote areas of Maui)		
Increase efficiency of equipment available at the One-Stop Resource Centers to allow for better services available to the customers/users.		

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #2: Equipment and resources for resource rooms.

TEGL 24-01 #7: Computer equipment, network equipment, telecommunications equipment, application development, and other technology resources, including assisted technology, that support employment and workforce information service delivery

TITLE OF PROGRAM: Computer Systems

(M-6)

AMOUNT ALLOCATED: \$21,200

AMOUNT EXPENDED: \$ 49,230.98

KEY FEATURES AND ACTIONS OF PROGRAM: To improve the delivery of services to users of the One-Stop Resource Center; to establish portability in the service delivery to outlying areas of Maui County, and upgrade equipment available to staff and users of the One-Stop Resource Centers at WorkSource Maui and WorkSource Molokai.

SELF SUSTAINABILITY:

Desired Outcome	Notes	% Completed
Increase business awareness of services and HireNet Hawaii System available at WorkSource Maui and WorkSource Molokai.		<u>Unable to measure</u>
Increase access to learning tools for individuals in out-laying areas		<u>100%</u>
Expanding delivery of workforce services to youth in outlying areas.		<u>100%</u>
Increase efficiency of equipment Available at the One-Stop Resource Center to allow for better services available to the customers/users.		<u>100%</u>

BASIS OF INCLUSION OF INITIATIVE (TEGL DIRECTIVE):

TEGL 24-01 #2: Equipment and resources for resource room.

TEGL 24-01 #7: Computer equipment, network equipment, telecommunications equipment, application development, and other technology resources, including assisted technology, that support employment and workforce information service delivery.