

# Remote vs. On-Site Interpretation

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Attending Physician

Kapi'olani Medical Center Emergency  
Department

John A. Burns School of Medicine



- One of the largest pediatric hospitals in the nation
- 120,000 visits to the Emergency Department yearly
- Only level one pediatric trauma center in southwest
- 30-40% Spanish speaking only
- 24 hour on-site interpretation

# KAPI'OLANI MEDICAL SPECIALISTS

*An affiliate of Hawaii Pacific Health*



- Only Pediatric Hospital in Hawaii / Pacific Basin
- 27,000 visits to Emergency Department
- No on-site interpretation
- Frequently use cyracom phone for interpretation
  - Most frequently Japanese, other asian languages

