

EMERGENCY UNEMPLOYMENT COMPENSATION (EUC)**1. What is Emergency Unemployment Compensation (EUC)?**

Emergency Unemployment Compensation (EUC) program is a temporary federal program which pays up to 47 weeks of extended unemployment benefits to certain workers who continue to be unemployed after exhausting 26 weeks of regular benefits and are not eligible to file a new claim for regular unemployment insurance (UI) benefits.

- New applications for the EUC program can be taken up to November 24, 2010 before the program ends on November 30, 2010.
- 20 weeks on Tier I: The original EUC law provided up to 13 weeks beginning July 6, 2008 and was amended to provide up to 7 additional weeks beginning November 23, 2008.
- 14 weeks on Tier II: An additional 13 weeks is available beginning May 3, 2009 in Hawaii provided Tier I benefits are exhausted by November 30, 2010. A 14th week was added beginning November 8, 2009.
- 13 weeks on Tier III: If high unemployment continues in Hawaii, 13 more weeks are payable beginning November 8, 2009, provided Tier II benefits are exhausted by November 30, 2010.

2. Who qualifies for EUC? (You must meet all of the following requirements.)

- a. You must be unemployed or working and earning wages totaling less than the weekly benefit amount on your regular UI claim.
- b. You had a Hawaii claim for regular benefits with a benefit year ending 5/1/2007 or later which has exhausted or has expired.
- c. You must have, in the base period of your regular claim, one of the following: (1) 20 weeks of full-time employment, or (2) wages equal to one and one-half times the highest quarter wages in your base period, or (3) wages equal to forty times your regular weekly benefit amount.
- d. You must not be eligible to receive benefits under any other state, federal or Canada law or extended benefits under the Federal-State Extended Unemployment Compensation Act of 1970.
- e. You must satisfy all eligibility requirements of the Hawaii Employment Security Law that apply to regular UI benefits.
- f. You must not have a disqualification or ineligibility still in effect on your regular UI claim.

3. How much can I collect?

- a. Your EUC weekly benefit amount will be the same amount as your regular UI weekly benefit amount.
- b. The maximum amount payable is 47 times your EUC weekly benefit amount provided all eligibility conditions and filing deadlines are met.
- c. There is no waiting period week requirement on your EUC claim.
- d. If you still have a balance at your Tier level as of November 30, 2010, you can continue to claim the remaining entitlement until a new regular claim can be filed or until benefits on your Tier are exhausted; or until the week ending April 30, 2011, whichever occurs first.

4. How do I get paid EUC benefits?

- a. **Filing by telephone.** After you apply for EUC, use the Hawaii Tele-Claim service to file your weekly or bi-weekly claim certifications as instructed. You will need your social security number and a personal identification number (PIN) to access Hawaii Tele-Claim.
 - Call 643-2222 if you are filing from Hawaii.
 - Call 1-877-215-5791 (toll-free) if you are calling from outside Hawaii.
- b. You must file claim certifications on a timely basis. For weekly filing, the claim certification is due within seven (7) days after the weekending date. For bi-weekly filing, the claim certification is due within seven (7) days after the second weekending date.

5. Do I have to be registered for work?

- a. Yes. You must be registered for work and keep your resume posted online in HireNet Hawaii to claim EUC. Recheck your resume at www.hirenethawaii.com. Failure to do so may result in a denial of benefits.

- b. You are required to make 3 job contacts every week.
- b. Individuals who reside outside the state of Hawaii must register for work in their state of residence or as instructed by UI staff.
- c. If you are a member of a union hiring hall, you must continue to be in good standing and follow the requirements of your union.

6. How will I know if I am eligible for EUC?

You will receive a notice, “*Unemployment Determination of Insured Status*”, that will provide you with information on your weekly benefit amount and maximum benefit amount. If you are not eligible, the determination will state the reason for your ineligibility. Once you have applied, your EUC claim will be automatically revised to the next Tier level if you are eligible until the EUC program ends and you will be mailed a revised Unemployment Determination of Insured Status.

7. What does “pending EUC review” mean?

At the end of every calendar quarter, all states are required by federal guidelines to review each EUC claim to determine whether you qualify for a new regular claim or can continue on your EUC claim. Payments may be delayed pending this review.

8. Can I be disqualified from receiving EUC?

Yes, all eligibility requirements that apply to regular benefits will apply to your EUC claim. If you encounter problems on your claim, information will be obtained from you and a determination, Form UC-BP-23, “*Notice of Decision on Unemployment Insurance Claim*,” will be mailed to you.

You can appeal any decision made by the department within 10 calendar days or, with good cause, 30 calendar days after the date the decision was mailed.

9. Am I eligible to receive other additional benefits?

No, there is no other program to provide additional benefits after EUC.

NOTICE

Under 18 U.S.C. § 1001, knowingly and willfully concealing a material fact by any trick, scheme, or device or knowingly making a false statement in connection with this claim is a Federal Offense, punishable by a fine or imprisonment of not more than five years, or both, under Title 18 of the United States Code.

Local Claim Offices:

HONOLULU Claims Office
 830 Punchbowl St., Rm 110
 Honolulu, HI 96813
 Ph: 586-8970 or 586-8971
 Fax: 586-8980

WAIPAHU Claims Office
 94-275 Mokuola St., Rm 301
 Waipahu, HI 96797-3369
 Ph: 675-0030
 Fax: 675-0025

KANEOHE Claims Office
 46-005 Kawa St, Ste 205
 Kaneohe, HI 96744
 Ph: 233-3679
 Fax: 586-8980

MAUI Claims Office
 54 South High St., Rm 201
 Wailuku, HI 96793
 Ph: 984-8400
 Fax: 984-8444

MOLOKAI Claims Office
 55 Makaena St., Rm. 4
 Kaunakakai, HI 96748-1858
 Ph: 553-1750
 Fax: 553-1753

LIABLE INTERSTATE Unit
 PO Box 4090
 Honolulu, HI 96812-4090
 Ph: (808) 586-8960
 Fax: (808) 586-8980

HILO Claims Office
 1990 Kinole St., Ste 101
 Hilo, HI 96720-5293
 Ph: 974-4086
 Fax: 974-4085

KONA Claims Office
 81-990 Halekii St., Rm 2090
 Kealahou, HI 96750
 Ph: 322-4822
 Fax: 322-4828

KAUAI Claims Office
 3-3100 Kuhio Hwy, Rm C-12
 Lihue, HI 96766
 Ph: 274-3043
 Fax: 274-3046