

Unemployment Insurance - Online Filing Facts

What: Web application allows Hawaii residents to file online if filing initial claims.

Web site: [Apply Online](#)

Available hours:

Monday through Friday - 6:30 a.m. to 6:30 p.m.

Unavailable on holidays

Who can file online:

- Reside in Hawaii
- Are totally unemployed
- Worked only for Hawaii employers and
- Have not filed a Unemployment Insurance claim within the past 12 months

Currently, the Web site does not take:

- Partial or part total claims
- Reactivated claims
- Claims filed from outside of Hawaii
- Claims from those employed by federal government, military or an out-of of-state employer

What applicant needs:

- 18 months of employment history
- Employer information
- Reasons for separation

Computers are available on a limited basis at Honolulu Claims Office.

Applicants not able to file online:

Call the Hawaii Tele-Claim to file your application:

Hawaii: (808) 643-5555

Outside Hawaii: 1-877-215-5793

For more information, click [here](#).

Report In-person

Report in-person to your nearest UI office to file a new claim, an additional claim or reopen an existing claim. The office hours are Monday to Friday excluding State holidays, from 7:45am to 4:30pm except as otherwise noted. Click [here](#) for local office addresses.