

State of Hawaii  
Department of Labor and Industrial Relations  
UNEMPLOYMENT INSURANCE DIVISION

**INFORMATION ON**

**EMERGENCY UNEMPLOYMENT COMPENSATION (EUC)**

**1. What is Emergency Unemployment Compensation (EUC)?**

Emergency Unemployment Compensation (EUC) program is a temporary federal program which pays up to twenty (20) weeks of extended unemployment benefits to workers who continue to be unemployed after exhausting 26 weeks of regular benefits and are not eligible to file a new claim for regular unemployment insurance (UI) benefits. The original EUC law provided up to thirteen (13) weeks beginning July 6, 2008 and was amended to provide up to seven (7) additional weeks beginning November 23, 2008. Applications for the EUC program can be taken for weeks of unemployment which begins July 6, 2008 and ends on or before December 31, 2009.

**2. Who qualifies for EUC? (You must meet all of the following requirements.)**

- a. You must be unemployed or working and earning wages totaling less than the weekly benefit amount on your regular UI claim.
- b. You had a Hawaii claim for regular benefits with a benefit year ending 5/1/2007 or later which has exhausted or has expired.
- c. You must have, in the base period of your regular claim, one of the following: (1) 20 weeks of full-time employment, or (2) wages equal to one and one-half times the highest quarter wages in your base period, or (3) wages equal to forty times your regular weekly benefit amount.
- d. You must not be eligible to receive benefits under any other state, federal or Canada law or extended benefits under the Federal-State Extended Unemployment Compensation Act of 1970.
- e. You must satisfy all eligibility requirements of the Hawaii Employment Security Law that apply to regular UI benefits.
- f. You must not have a disqualification or ineligibility still in effect on your regular UI claim.

**3. How much can I collect?**

- a. Your EUC weekly benefit amount will be the same amount as your regular UI weekly benefit amount.
- b. The total EUC amount that can be paid to you will be 20 times your EUC weekly benefit amount.
- c. There is no waiting period week requirement on your EUC claim.
- d. The original EUC benefits is payable from the week beginning July 6, 2008. The amended law which increased EUC benefits by 7 weeks is payable from the week beginning November 23, 2008.
- e. If a balance still exists on your EUC claim as of December 31, 2009, you can continue to claim benefits until a new regular claim can be filed or until benefits are exhausted; or until the week ending June 5, 2010, whichever occurs first. No EUC benefits can be paid for any week that begins after May 31, 2010.

**4. How do I get paid EUC benefits?**

- a. **Filing by telephone.** After you apply for EUC, use the Hawaii Tele-Claim service to file your weekly or bi-weekly claim certifications as instructed. You will need your social security number and a personal identification number (PIN) to access Hawaii Tele-Claim.
  - Call 643-2222 if you are filing from Hawaii.
  - Call 1-877-215-5791 (toll-free) if you are calling from outside Hawaii.
- b. You must file claim certifications on a timely basis. For weekly filing, the claim certification is due within seven (7) days after the weekending date. For bi-weekly filing, the claim certification is due within seven (7) days after the second weekending date.

**5. Do I have to be registered for work?**

- a. Yes. You must be registered for work and keep your resume posted online in HireNet Hawaii to claim EUC. Failure to do so may result in a denial of benefits. You are also required to make 3 job contacts every week.
- b. Individuals who reside outside the state of Hawaii must register for work in their state of residence or as instructed by UI staff.
- c. If you are a member of a union hiring hall, you must continue to be in good standing and follow the requirements of your union.

**6. How will I know if I am eligible for EUC?**

You will receive a notice, *“Unemployment Determination of Insured Status”*, that will provide you with information on your weekly benefit amount and maximum benefit amount. If you are not eligible, the determination will state the reason for your ineligibility. For individuals who are increasing their maximum benefit amount from 13 to 20 weeks, you will receive a revised determination showing the additional amount.

**7. Can I be disqualified from receiving EUC?**

Yes, all eligibility requirements that apply to regular benefits will apply to your EUC claim. If you encounter problems on your claim, information will be obtained from you and a determination, Form UC-BP-23, *“Notice of Decision on Unemployment Insurance Claim,”* will be mailed to you.

You can appeal any decision made by the department within 10 calendar days or, with good cause, 30 calendar days after the date the decision was mailed. See decision for instructions.

**8. Am I eligible to receive other additional benefits?**

No, there is no other program to provide additional benefits after EUC.

**NOTICE**

Under 18 U.S.C. § 1001, knowingly and willfully concealing a material fact by any trick, scheme, or device or knowingly making a false statement in connection with this claim is a Federal Offense, punishable by a fine or imprisonment of not more than five years, or both, until Title 18 of the United States Code.

**Local Claim Offices:**

**HONOLULU Claims Office**  
830 Punchbowl St., Rm 110  
Honolulu, HI 96813  
Ph: 586-8970 or 586-8971

**WAIPAHU Claims Office**  
94-275 Mokuola St., Rm 301  
Waipahu, HI 96797-3369  
Ph: 675-0030

**KANEOHE Claims Unit**  
PO Box 4087  
Honolulu, HI 96812-4087  
Ph: 586-8970 or 586-8971

**HILO Claims Office**  
1990 Kinoole St., Ste 101  
Hilo, HI 96720-5293  
Ph: 974-4086

**KONA Claims Office**  
81-990 Halekii St., Rm 2090  
Kealahou, HI 96750  
Ph: 322-4822

**KANEOHE Office (Mon & Wed only)**  
46-005 Kawa St  
Kaneohe, HI 96744  
Ph: 233-3679

**MAUI Claims Office**  
54 South High St., Rm 201  
Wailuku, HI 96793  
Ph: 984-8400

**MOLOKAI Claims Office**  
55 Makaena St., Rm. 4  
Kaunakakai, HI 96748-1858  
Ph: 553-1750

**KAUAI Claims Office**  
3-3100 Kuhio Hwy, Rm C-12  
Lihue, HI 96766  
Ph: 274-3043

**LIABLE INTERSTATE UNIT**  
P.O. Box 4090  
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