



# **WIA Performance Measures State of Hawaii**



## PERFORMANCE MEASURES: STATEWIDE

<b>STATE OF HAWAII</b>	<b>Total Participants Served</b>	Adults	<b>21,945</b>	
		Dislocated Workers	<b>914</b>	
		Older Youth (19-21)	<b>54</b>	
		Younger Youth (14-18)	<b>513</b>	
<b>ETA Assigned # 15000</b>	<b>Total Exiters</b>	Adults	<b>27,872</b>	
		Dislocated Workers	<b>327</b>	
		Older Youth (19-21)	<b>21</b>	
		Younger Youth (14-18)	<b>236</b>	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
<b>Customer Satisfaction</b>	<b>Program Participants</b>	<b>72%</b>	<b>-</b>	
	<b>Employers</b>	<b>82%</b>	<b>-</b>	
<b>Entered Employment Rate</b>	<b>Adults</b>	<b>65%</b>	<b>59.8%</b>	
	<b>Dislocated Workers</b>	<b>57%</b>	<b>77.6%</b>	
	<b>Older Youth</b>	<b>33%</b>	<b>50%</b>	
<b>Retention Rate</b>	<b>Adults</b>	<b>74%</b>	<b>86.3%</b>	
	<b>Dislocated Workers</b>	<b>86%</b>	<b>93.7%</b>	
	<b>Older Youth</b>	<b>60%</b>	<b>66.7%</b>	
	<b>Younger Youth</b>	<b>44%</b>	<b>66.3%</b>	
<b>Average Earnings (Adults, Dislocated Workers) Six Months Earnings Increase (Older Youth)</b>	<b>Adults</b>	<b>\$10,800</b>	<b>\$12,626.40</b>	
	<b>Dislocated Workers</b>	<b>\$5,996</b>	<b>\$15,734.10</b>	
	<b>Older Youth</b>	<b>\$2,500</b>	<b>\$ 1,738.80</b>	
<b>Credential/Diploma Rates</b>	<b>Adults</b>	<b>62%</b>	<b>67%</b>	
	<b>Dislocated Workers</b>	<b>57%</b>	<b>67.9%</b>	
	<b>Older Youth</b>	<b>38%</b>	<b>25%</b>	
	<b>Younger Youth</b>	<b>44%</b>	<b>48%</b>	
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	<b>71%</b>	<b>88.8%</b>	
<b>Placement in Employment or Education</b>	<b>Youth (14-21)</b>	<b>-</b>	<b>44.3%</b>	
<b>Attainment of Degree or Certificate</b>	<b>Youth (14-21)</b>	<b>-</b>	<b>61.5%</b>	
<b>Literacy or Numeracy Gains</b>	<b>Youth (14-21)</b>	<b>-</b>	<b>43%</b>	
<b>Overall Status of STATE Performance</b>				
<b>Note: Two Customer Satisfaction Outcomes not included.</b>		Not Met*	Met**	Exceeded**
<b>*Met within 80% of target level, ** between 80% to 100%,*** over 100%</b>		<b>2</b>	<b>1</b>	<b>12</b>



## PERFORMANCE MEASURES: KAUAI COUNTY

<b>Local Area Name</b> <b>KAUAI</b>	<b>Total Participants Served</b>	Adults	<b>2,326</b>
		Dislocated Workers	<b>21</b>
		Older Youth (19-21)	<b>1</b>
		Younger Youth (14-18)	<b>64</b>
ETA Assigned # <u>15020</u>	<b>Total Exiters</b>	Adults	<b>1,825</b>
		Dislocated Workers	<b>8</b>
		Older Youth (19-21)	<b>0</b>
		Younger Youth (14-18)	<b>30</b>
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
<b>Customer Satisfaction</b>	<b>Program Participants</b>	72%	-
	<b>Employers</b>	82%	-
<b>Entered Employment Rate</b>	<b>Adults</b>	65%	44.4%
	<b>Dislocated Workers</b>	57%	66.7%
	<b>Older Youth</b>	33%	100%
<b>Retention Rate</b>	<b>Adults</b>	74%	93.8%
	<b>Dislocated Workers</b>	86%	100%
	<b>Older Youth</b>	60%	66.7%
	<b>Younger Youth</b>	44%	41.7%
<b>Average Earnings</b> (Adults, Dislocated Workers)	<b>Adults</b>	<b>\$10,800</b>	<b>\$ 12,237</b>
	<b>Dislocated Workers</b>	<b>\$ 5,996</b>	<b>\$ 16,874</b>
<b>Six Months Earnings Increase (Older Youth)</b>	<b>Older Youth</b>	<b>\$ 2,500</b>	<b>\$ 1,830</b>
<b>Credential/Diploma Rates</b>	<b>Adults</b>	62%	23.5%
	<b>Dislocated Workers</b>	57%	100%
	<b>Older Youth</b>	38%	0%
	<b>Younger Youth</b>	44%	60%
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	71%	87.5%
<b>Placement in Employment or Education</b>	<b>Youth (14-21)</b>	-	72.7%
<b>Attainment of Degree or Certificate</b>	<b>Youth (14-21)</b>	-	57.1%
<b>Literacy or Numeracy Gains</b>	<b>Youth (14-21)</b>	-	0%

**Overall Status of KAUAI Performance**  
**Note: Two Customer Satisfaction Outcomes not included.**  
 \*Met within 80% of target level

Not Met\*  
4

Met  
1

Exceeded  
10



## PERFORMANCE MEASURES: MAUI COUNTY

<b>Local Area Name MAUI COUNTY</b>	<b>Total Participants Served</b>	Adults	<b>1747</b>
		Dislocated Workers	<b>38</b>
		Older Youth (19-21)	<b>18</b>
		Younger Youth (14-18)	<b>25</b>
<b>ETA Assigned # 15015</b>	<b>Total Exiters</b>	Adults	<b>1,392</b>
		Dislocated Workers	<b>17</b>
		Older Youth (19-21)	<b>4</b>
		Younger Youth (14-18)	<b>8</b>
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>
<b>Customer Satisfaction</b>	<b>Program Participants</b>	72%	---
	<b>Employers</b>	<b>82%</b>	---
<b>Entered Employment Rate</b>	<b>Adults</b>	<b>65%</b>	<b>100%</b>
	<b>Dislocated Workers</b>	<b>57%</b>	<b>85.7%</b>
	<b>Older Youth</b>	<b>33%</b>	<b>0%</b>
<b>Retention Rate</b>	<b>Adults</b>	<b>74%</b>	<b>80%</b>
	<b>Dislocated Workers</b>	<b>86%</b>	<b>100%</b>
	<b>Older Youth</b>	<b>60%</b>	<b>0%</b>
	<b>Younger Youth</b>	<b>44%</b>	<b>54.5%</b>
<b>Average Earnings (Adults, Dislocated Workers)</b>	<b>Adults</b>	<b>\$ 10,800</b>	<b>\$ 7,963</b>
	<b>Dislocated Workers</b>	<b>\$ 5,996</b>	<b>\$ 12,285</b>
<b>Six Months Earnings Increase (Older Youth)</b>	<b>Older Youth</b>	<b>\$ 2,500</b>	<b>0</b>
<b>Credential/Diploma Rates</b>	<b>Adults</b>	<b>62%</b>	<b>0%</b>
	<b>Dislocated Workers</b>	<b>57%</b>	<b>0%</b>
	<b>Older Youth</b>	<b>38%</b>	<b>0%</b>
	<b>Younger Youth</b>	<b>44%</b>	<b>83.3%</b>
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	<b>71%</b>	<b>75.8%</b>
<b>Placement in Employment or Education</b>	<b>Youth (14-21)</b>		<b>16.7%</b>
<b>Attainment of Degree or Certificate</b>	<b>Youth (14-21)</b>		<b>60%</b>
<b>Literacy or Numeracy Gains</b>	<b>Youth (14-21)</b>		<b>57.9%</b>
<b>Overall Status of MAUI COUNTY Performance</b>		Not Met*	Met
<b>Note: Two Customer Satisfaction Outcomes not included.</b>		7	-
<b>*Met within 80% of target level</b>			8



## PERFORMANCE MEASURES: HAWAII COUNTY

<b>Local Area Name</b> <b>HAWAII COUNTY</b>	<b>Total Participants Served</b>	Adults	<b>6018</b>	
		Dislocated Workers	<b>220</b>	
		Older Youth (19-21)	<b>17</b>	
		Younger Youth (14-18)	<b>141</b>	
<b>ETA Assigned #</b> <b>15010</b>	<b>Total Exiters</b>	Adults	<b>4697</b>	
		Dislocated Workers	<b>86</b>	
		Older Youth (19-21)	<b>10</b>	
		Younger Youth (14-18)	<b>56</b>	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
<b>Customer Satisfaction</b>	<b>Program Participants</b>	<b>72%</b>	<b>-</b>	
	<b>Employers</b>	<b>82%</b>	<b>-</b>	
<b>Entered Employment Rate</b>	<b>Adults</b>	<b>65%</b>	<b>54.1%</b>	
	<b>Dislocated Workers</b>	<b>57%</b>	<b>77.1%</b>	
	<b>Older Youth</b>	<b>33%</b>	<b>33.3%</b>	
<b>Retention Rate</b>	<b>Adults</b>	<b>74%</b>	<b>85.7%</b>	
	<b>Dislocated Workers</b>	<b>86%</b>	<b>94.2%</b>	
	<b>Older Youth</b>	<b>60%</b>	<b>0%</b>	
	<b>Younger Youth</b>	<b>44%</b>	<b>56.3%</b>	
<b>Average Earnings</b> (Adults, Dislocated Workers)	<b>Adults</b>	<b>\$ 10,800</b>	<b>\$ 10,364</b>	
	<b>Dislocated Workers</b>	<b>\$ 5,996</b>	<b>\$ 13,603</b>	
<b>Six Months Earnings Increase</b> (Older Youth)	<b>Older Youth</b>	<b>\$ 2,500</b>	<b>\$ 613</b>	
<b>Credential/Diploma Rates</b>	<b>Adults</b>	<b>62%</b>	<b>68.4%</b>	
	<b>Dislocated Workers</b>	<b>57%</b>	<b>73.7%</b>	
	<b>Older Youth</b>	<b>38%</b>	<b>0%</b>	
	<b>Younger Youth</b>	<b>44%</b>	<b>44.4%</b>	
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	<b>71%</b>	<b>79.4%</b>	
<b>Placement in Employment or Education</b>	<b>Youth (14-21)</b>		<b>45.2%</b>	
<b>Attainment of Degree or Certificate</b>	<b>Youth (14-21)</b>		<b>45.7%</b>	
<b>Literacy or Numeracy Gains</b>	<b>Youth (14-21)</b>		<b>38.1%</b>	
<b>Overall Status of HAWAII COUNTY Performance</b>		Not Met*	Met	Exceeded
<b>Note: Two Customer Satisfaction Outcomes not included.</b>		<b>3</b>	<b>2</b>	<b>10</b>
<b>*Met within 80% of target level</b>				



## PERFORMANCE MEASURES: CITY & COUNTY OF HONOLULU

<b>Local Area Name</b> <b>O'AHU</b>	<b>Total Participants Served</b>	Adults	<b>11,054</b>	
		Dislocated Workers	<b>635</b>	
		Older Youth (19-21)	<b>18</b>	
		Younger Youth (14-18)	<b>283</b>	
ETA Assigned # <u>15005</u>	<b>Total Exiters</b>	Adults	<b>9,979</b>	
		Dislocated Workers	<b>216</b>	
		Older Youth (19-21)	<b>7</b>	
		Younger Youth (14-18)	<b>142</b>	
		<b>Negotiated Performance Level</b>	<b>Actual Performance Level</b>	
<b>Customer Satisfaction</b>	<b>Program Participants</b>	72%	---	
	<b>Employers</b>	82%	---	
<b>Entered Employment Rate</b>	<b>Adults</b>	65%	70.7%	
	<b>Dislocated Workers</b>	57%	77.4%	
	<b>Older Youth</b>	33%	66.7%	
	<b>Younger Youth</b>	44%	75.4%	
<b>Retention Rate</b>	<b>Adults</b>	74%	86%	
	<b>Dislocated Workers</b>	86%	92.5%	
	<b>Older Youth</b>	60%	80%	
	<b>Younger Youth</b>	44%	45.8%	
<b>Average Earnings</b> (Adults, Dislocated Workers)	<b>Adults</b>	<b>\$ 10,800</b>	<b>\$ 13,768</b>	
	<b>Dislocated Workers</b>	<b>\$ 5,996</b>	<b>\$ 16,821</b>	
<b>Six Months Earnings Increase</b> (Older Youth)	<b>Older Youth</b>	<b>\$ 2,500</b>	<b>\$ 1,927</b>	
<b>Credential/Diploma Rates</b>	<b>Adults</b>	62 %	77.1%	
	<b>Dislocated Workers</b>	57%	66.7%	
	<b>Older Youth</b>	38%	44.4%	
	<b>Younger Youth</b>	44%	75.4%	
<b>Skill Attainment Rate</b>	<b>Younger Youth</b>	71%	94.6%	
<b>Placement in Employment or Education</b>	<b>Youth (14-21)</b>	-	41.5%	
<b>Attainment of Degree or Certificate</b>	<b>Youth (14-21)</b>	-	65.1%	
<b>Literacy or Numeracy Gains</b>	<b>Youth (14-21)</b>	-	54.5%	
<b>Overall Status of OAHU Performance</b> Note: Two Customer Satisfaction Outcomes not included. *Met within 80% of target level		Not Met*	Met	Exceeded
		1	-	14



# Mahalo!

WDC Website

<http://hawaii.gov/labor/wdc>