

**DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**

<http://www.hawaii.gov/dcca>

King Kalakaua Building  
335 Merchant Street  
Honolulu, Hawaii 96813

Mailing address:  
P. O. Box 541  
Honolulu, Hawaii 96809

**DIRECTOR.....LAWRENCE M. REIFURTH..... 586-2850**  
**DEPUTY DIRECTOR.....RONALD BOYER..... 586-2855**  
FAX: 586-2856  
Administrative Assistant .....Garett K. Kashimoto..... 586-7582  
Information Specialist.....Christine Hirasa..... 586-2622

**ADMINISTRATIVE SERVICES OFFICE**

Business Management Officer .....Meoh-Leng Silliman ..... 586-2844  
FAX: 586-2877

**OFFICE OF ADMINISTRATIVE HEARINGS**

<http://www.hawaii.gov/dcca/areas/oah>

Senior Hearings Officer .....Rodney A. Maile ..... 586-2828  
FAX: 586-3097  
Medical Claims  
Conciliation Panel .....Rodney A. Maile ..... 586-2823  
FAX: 586-3097  
Design Claims  
Conciliation Panel .....Rodney A. Maile ..... 586-2823  
FAX: 586-3097  
Condominium Dispute Resolution  
Pilot Program .....Rodney A. Maile ..... 586-2828  
FAX: 586-3097

**REGULATED INDUSTRIES COMPLAINTS OFFICE**

Leiopapa a Kamehameha Bldg., 235 S. Beretania Street, 9th Fl., Honolulu 96813

<http://www.hawaii.gov/dcca/areas/rico>

Complaints and  
Enforcement Officer .....Jo Ann M. Uchida..... 586-2666  
Consumer Resource Center .....Debora Sanehira ..... 587-3222  
Investigation Branch .....Sean Kinilau ..... 586-2676  
Legal Branch.....Daria Loy-Goto ..... 586-2660  
FAX: 586-2670  
Hilo Office  
345 Kekuanaoa Street, Suite 12, Hilo 96720  
Supervising Investigator .....Orrin Hatada..... 933-8846  
FAX: 933-8845  
Kona Office  
78-6831 Alii Drive, Room 134A, Kailua-Kona 96740  
Supervising Investigator .....Danielle Thompson ..... 322-1908  
FAX: 322-1913  
Maui Office  
1063 Lower Main Street, Suite C-216, Wailuku 96793  
Supervising Investigator .....Robert Hottenstein ..... 243-5808  
FAX: 243-5807  
Kauai Office  
3060 Eiwa Street, Room 204, Lihue 96766 ..... 274-3200  
FAX: 274-3202

**BUSINESS REGISTRATION DIVISION**

<http://www.hawaii.gov/dcca/areas/breg>

COMMISSIONER .....	TUNG CHAN.....	586-2744
		FAX: 586-2733
Securities Enforcement Branch		
Senior Securities		
Enforcement Attorney.....	Carolyn Yu.....	586-2740
Securities Compliance Branch		
Securities Compliance		
Specialist .....	Henry Tanji.....	586-2722
Documents Registration Branch		
Documents Registration		
Supervisor .....	Amy Iha .....	586-2727
Records Section		
Clerical Supervisor .....	Linda Shaw .....	586-2727
Documents Information Section		
Clerical Supervisor .....	Jody Kihara .....	586-2727
Documents Processing Section		
Business Registration		
Supervisor .....	Kristyne Tanaka .....	586-2727

**CABLE TELEVISION DIVISION**

<http://www.hawaii.gov/dcca/areas/catv>

ADMINISTRATOR .....	CLYDE S. SONOBE .....	586-2620
		FAX: 586-2625

**CABLE ADVISORY COMMITTEE (5)**

Members.....	David DeLeon	(06-30-09)
	Jennifer Fujita	(06-30-12)
	John Gibo	(06-30-10)
	Keith Rollman	(06-30-12)
	Clayton Yugawa	(06-30-11)

**INFORMATION SYSTEMS AND COMMUNICATIONS OFFICE..... 587-7411**

e-mail: [informationsystems@dcca.hawaii.gov](mailto:informationsystems@dcca.hawaii.gov)

Information Systems Manager.....	Kevin Thornton.....	587-7410
		FAX: 586-2755

**DIVISION OF CONSUMER ADVOCACY**

<http://www.hawaii.gov/dcca/areas/dca>

Information.....		586-2800
		FAX: 586-2780
EXECUTIVE DIRECTOR.....	CATHERINE P. AWAKUNI.....	586-2770
Utilities Administrator .....	.....	586-2765
Utilities/Transportation		
Specialist.....	Dean Nishina.....	586-2776
Financial Analysis Branch		
Chief Auditor .....	.....	586-2766
Engineering Branch		
Chief Engineer.....	Marcey Chang.....	586-2764
Economics & Pricing Branch		
Economist.....	.....	586-2778
Legal Section		
Supervising (PU) Attorney .....	Jon S. Itomura.....	586-2786

**DIVISION OF FINANCIAL INSTITUTIONS**

<http://www.hawaii.gov/dcca/areas/dfi>

e-mail: [dfi@dcca.hawaii.gov](mailto:dfi@dcca.hawaii.gov)

**COMMISSIONER OF**

FINANCIAL INSTITUTIONS..... D. B. Griffin III..... 586-2820

Deputy Commissioner ..... Lynne H. Himeda ..... 586-2820

FAX: 586-2818

**Examination Branch**

Examination Manager..... Mary J. Ueki ..... 586-2820

**Licensing Branch**

Examination Manager..... Roy M. Maeda ..... 586-2820

**HAWAII HURRICANE RELIEF FUND (6)**

Members..... Gary Y.K. Chock, S.E. (06-30-11)

Harold DeCosta (06-30-09)

Michael P. Hamnett (06-30-09)

Thomas Singlehurst (06-30-11)

Dennis M. Sugihara (06-30-11)

Lionel Y. Tokioka (06-30-09)

Ex-officio (voting)..... J. P. Schmidt, Insurance Commissioner

**INSURANCE DIVISION**

<http://www.hawaii.gov/dcca/areas/ins>

INSURANCE COMMISSIONER ..... J. P. SCHMIDT ..... 586-2799

**CHIEF DEPUTY INSURANCE**

COMMISSIONER ..... GORDON ITO ..... 586-2790

Insurance Prog. Specialist ..... Jerry Bump ..... 586-0985

FAX: 586-2806

**Financial Surveillance & Examination Branch**

Chief Examiner ..... Dwight Hamamura ..... 586-3870

FAX: 586-3873

**Certification & Agency Examination Section**

Section Supervisor ..... Roderick Uyehara ..... 586-3870

**Financial Standards & Market Conduct Section**

Section Supervisor ..... Lance Hirano ..... 586-3870

FAX: 586-3873

**Compliance and Enforcement Branch**

Chief Investigator..... Samuel Thomsen..... 586-2790

**Legal Branch**

Supervising Attorney..... Paul Yuen..... 586-3040

**Licensing Branch**

Licensing Assistant..... \_\_\_\_\_ ..... 586-2788

**Rate & Policy Analysis Branch**

Supervisor ..... Shelley K. Santo ..... 586-2809

**Captives Branch**

**Captive Insurance**

Administrator ..... Craig Watanabe ..... 586-0981

FAX: 586-0987

**MV Ins. Fraud Investigation Branch**

Fraud Administrator ..... Colleen Chun ..... 586-2796

FAX: 586-2880

**Health Insurance Branch**

Program Administrator ..... Lloyd Lim ..... 586-2804

FAX: 587-5379

**PROFESSIONAL AND VOCATIONAL LICENSING DIVISION**

<http://www.hawaii.gov/dcca/areas/pvl>

DIVISION ADMINISTRATOR ..... NOE NOE TOM ..... 586-2690  
 FAX: 586-2689

Licensing Branch  
 Chief ..... Heather Hicks ..... 586-3000

Examination Branch  
 Chief ..... Dawn Kubota..... 586-2711

Real Estate Branch  
 Supervising Exec. Officer ..... Neil Fujitani ..... 586-2643

**OFFICE OF CONSUMER PROTECTION**

Leiopapa a Kamehameha Bldg., 235 S. Beretania Street, Room 801, Honolulu 96813

<http://www.hawaii.gov/dcca/areas/ocp>

EXECUTIVE DIRECTOR..... Stephen H. Levins..... 586-2636  
 FAX: 586-2640

Office of Consumer Protection - Hawaii County  
 345 Kekuaaoa Street, Suite 12, Hilo 96720-4388  
 Investigator ..... Gene T. Murayama ..... 933-0910  
 FAX: 933-8845

Office of Consumer Protection - Maui County  
 1063 Lower Main Street, Suite C-216, Wailuku 96793  
 Investigator ..... Colette Watanabe ..... 984-8244  
 FAX: 243-5807

**REGULATORY BOARDS AND COMMISSIONS**

**BOARD OF PUBLIC ACCOUNTANCY (9)**

Chair/CPA..... Howard S. Todo ..... (06-30-09)

Licensed Members:

CPA ..... Gordon D. Ciano ..... (06-30-10)  
 Doreen L. Griffith ..... (06-30-11)  
 Mark D. Hunsaker ..... (06-30-11)  
 Thomas T. Ueno ..... (06-30-12)  
 William L. Wong ..... (06-30-09)

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Public Members ..... Keith A. Regan ..... (06-30-11)  
 Emerito C. Saniatan ..... (06-30-12)

Executive Officer..... Lauren M. Kai..... 586-2696

**BOARD OF ACUPUNCTURE (5)**

Chair/Acupuncturist ..... Michael Howden ..... (06-30-11)

Acupuncturists ..... Lan K. Kao ..... (06-30-09) (Interim)  
 Rike Weiss ..... (06-30-09)

Private Citizens ..... Randall M. Hashimoto ..... (06-30-09) (Interim)  
 Gary K. Saito ..... (06-30-11)

Executive Officer..... Christine Rutkowski ..... 586-2698

**BOARD OF BARBERING AND COSMETOLOGY (7)**

Chair/Licensed Member.....	Carla M. Morioka	(06-30-12)
Licensed Members .....	Lee Ann Apao	(06-30-09)
	Lance M. Marugame	(06-30-12)
	Christobal J. Quintana	(06-30-11)
Public Members .....	Kau'i Alapa	(06-30-11)
	Florentina T. Smith	(06-30-09)
	June J. Takano	(06-30-12)
Executive Officer.....	Laureen M. Kai.....	586-2696

**BOXING COMMISSION (5)**

Chair .....	Herbert B. Minn	(06-30-12)
Members.....	Ronald C. Casamina	(06-30-12)
	Robert M. "Bobby" Lee	(06-30-10)
	Henry Sasaki	(06-30-12)
	Della K. Young	(06-30-11)
Executive Officer.....	Alan C. Taniguchi.....	586-2701

**BOARD OF CHIROPRACTIC EXAMINERS (5)**

Chair/Licensed Member.....	Nicholas G. Opie, D.C.	(06-30-12)
Licensed Members .....	Francis G. Brewer, D.C.	(06-30-11)
	Gina Kim, D.C.	(06-30-10)
Public Members .....	Donna Lee Ching	(06-30-09)
	Florentina J. Johnasen	(06-30-10)
Executive Officer.....	Ahlani Quiogue.....	586-2699

**CONTRACTORS LICENSE BOARD (13)**

Chair/Licensed Member/Maui.....	Tady T. Arisumi	(06-30-09)
Licensed Members:		
Hawaii.....	Gerald Yamada	(06-30-10)
Oahu.....	Guy Akasaki	(06-30-12)
	Neal Arita	(06-30-12)
	Eric Carson	(06-30-11)
	Joseph S. Kindrich II	(06-30-09)
	Randall B.C. Lau	(06-30-10)
	Ronald K. Oshiro	(06-30-11)
	Denny R. Sadowski	(06-30-12)
	Daryl Suehiro	(06-30-12)
Public Members:		
Kauai .....	William Brown	(06-30-09)
Oahu.....	F.M. Scotty Anderson	(06-30-11)
	Audrey E.J. Ng	(06-30-09)
Executive Officer.....	Verna Oda.....	586-2700

**CREDIT UNION ADVISORY BOARD (5)**

Members:

Hawaii.....	Gay L. Mathews	(06-30-10)
Kauai .....	Timothy L. Albao	(06-30-11)
Maui.....	Gary S. Fukuroku	(06-30-09)
Oahu.....	Wayne M. Shintani	(06-30-12)
	Gwen S. Yamamoto Lau	(06-30-12)

Commissioner..... D. B. Griffin III..... 586-2820

**BOARD OF DENTAL EXAMINERS (12)**

Chair/Dentist-Oahu ..... Jeffrey K. Miyazawa, D.D.S. (06-30-11)

Dentists:

Hawaii.....	_____	
Kauai .....	Mark Baird, D.D.S.	(06-30-11)
Maui.....	Melanie Vallejos, D.D.S.	(06-30-10)
Oahu.....	David Breese, D.D.S.	(06-30-10)
	Armand Chong, D.D.S.	(06-30-12)
	Dan Fujii, D.D.S.	(06-30-09)
	Jason Kamezawa, D.M.D.	(06-30-09)

Dental Hygienists.....	Gayle Chang	(06-30-10)
	Cheryl Nakagawa	(06-30-09)
Public Members.....	Marian Grey	(06-30-09)

Executive Officer..... James Kobashigawa ..... 586-2702

**BOARD OF ELECTRICIANS AND PLUMBERS (7)**

Chair/Public Member ..... Norman Ahu (06-30-11)

Members:

Electrical Trade.....	Morris Kaneshiro	(06-30-10)
	Orlando L. Matias	(06-30-11)
Plumbing Trade .....	Tyrus Kagawa	(06-30-11)
	Maurice F. Torigoe	(06-30-09)
Public Members.....	Dean D. Choy	(06-30-09)
	Lindsey Kimura	(06-30-10)

Executive Officer..... Charlene Tamanaha ..... 586-2705

**ELEVATOR MECHANICS LICENSING BOARD (7)**

Chair/Licensed Member..... Steve Tsunemoto (06-30-11)

Licensed Members .....	Kenneth M. Hovanian	(06-30-10)
	Ronald H. Nakamine	(06-30-09)
	Marc K. Yamane	(06-30-11)

Public Member..... Judith A. Jordan (06-30-09)

Br. Manager-Boiler/Elevator

Inspection Bureau..... Maurice K. Morita

Executive Officer..... Alan C. Taniguchi..... 586-2701

**BOARD OF PROFESSIONAL ENGINEERS, ARCHITECTS,  
SURVEYORS AND LANDSCAPE ARCHITECTS (14)**

Chair/Engineer .....	Riley Smith	(06-30-09)
Members:		
Architects .....	Norman Hong	(06-30-10)
	Marc Ventura	(06-30-12)
	Roberto Yumol	(06-30-11)
Engineers .....	Howard Lau	(06-30-10)
	Ross Okuda	(06-30-08)
	Richard M. Suzuki	(06-30-10)
Surveyors.....	Dan Hirota	(06-30-12)
	Paul Murray	(06-30-11)
Landscape Architects .....	Michael Chu	(06-30-12)
	Shelli McCelvey	(06-30-09)
Public Members .....	Carol Igarashi	(06-30-10)
	Richard Mitsumori	(06-30-11)
	Ken Ota	(06-30-09)
Executive Officer.....	James Kobashigawa.....	586-2702

**BOARD OF MESSAGE (5)**

Chair/Public Member .....	Wendee J. Wilson	(06-30-09)
Licensed Members .....	Wilfred S. Pang	(06-30-11)
	Olivia Nagashima	(06-30-10) (Interim)
	Rhonda C. Scott	(06-30-10)
Public Member .....	Laura Y. Chock	(06-30-10)
Executive Officer.....	Lee Ann Teshima.....	586-2694

**BOARD OF MEDICAL EXAMINERS (11)**

Chair/Licensed Member		
Kauai .....	H. Roger Netzer, M.D.	(06-30-09)
Licensed Members:		
Hawaii.....	Peter A. Matsuura, M.D.	(06-30-11)
Maui.....	Ben K. Azman, M.D.	(06-30-10)
Oahu.....	Thomas S. Kosasa, M.D.	(06-30-12)
	John T. McDonnell, M.D.	(06-30-11)
	F. Don Parsa, M.D.	(06-30-11)
	Danny M. Takanishi, Jr., M.D.	(06-30-10)
Osteopaths .....	Ronald Kienitz, D.O.	(06-30-11)
	Maria Patten, D.O.	(06-30-11)
Public Members .....	Brian E. Cody	(06-30-09)
	G. Markus Polivka	(06-30-11)
Executive Officers.....	Constance Cabral .....	586-2708
	Ahlani Quiogue.....	586-2699

**MOTOR VEHICLE INDUSTRY LICENSING BOARD (7)**

Chair/Industry Member .....	Wayne K. De Luz	(06-30-09)
Industry Members .....	Stanley T. Masamitsu	(06-30-11)
	Thomas I. Nakama	(06-30-12)
Public Members .....	Russell Y.J. Chung	(06-30-12)
	Jerry W. Jordan	(06-30-11)
	Donald K. Touchi	(06-30-12)
	Werner Umbhau	(06-30-09)
Executive Officer.....	Christine Rutkowski .....	586-2698

**MOTOR VEHICLE REPAIR INDUSTRY BOARD (7)**

Chair/Public Member .....	Benjamin K. Waiolama	(06-30-12)
Industry Members .....	Bill W. Green	(06-30-11)
	James K. Hirakawa	(06-30-12)
Public Members .....	Steven J.T. Chow	(06-30-11)
	Duane J. Ozaki	(06-30-10)
	Michelle W.J. Wong	(06-30-10)

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Executive Officer.....Christine Rutkowski ..... 586-2698

**BOARD OF EXAMINERS IN NATUROPATHY (5)**

Chair/Licensed Member.....	Michael Traub, N.D.	(06-30-12)
Licensed Members .....	Kevin R. Gibson, N.D.	(06-30-12)
	David R. Kern, N.D.	(06-30-11)
Public Members .....	Michele M. Ikeda	(06-30-11)
	Sheree A. Kon-Herrera	(06-30-10)

Executive Officer.....Candace Ito..... 586-2704

**BOARD OF NURSING (9)**

Chair/Public Member .....	Stephen Kula, Ph.D.	(06-30-10)
Licensed Members:		
Registered Nurses		
Hawaii.....	Cecilia Mukai, Ph.D.	(06-30-10)
Maui.....	Denise Cohen	(06-30-11)
Kauai .....	Teresa Sakai	(06-30-09)
Oahu.....	Matthew Bishop	(06-30-10)
	Patricia A. Lange-Otsuka, Ed.D.	(06-30-11)
	Amy Stone Murai	(06-30-11)

Practical Nurse .....

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Public Member.....James Hoban, Jr. (06-30-09) (Interim)

Executive Officer.....Kathleen Yokouchi ..... 586-2695

**BOARD OF EXAMINERS IN OPTOMETRY (7)**

Chair .....	Jon M. Ishihara, O.D.	(06-30-10)
Licensed Members .....	Jere H.E. Loo, O.D.	(06-30-11)
	Kevin K. Lui, O.D.	(06-30-11)
	Henry L. Makini, O.D.	(06-30-11)
	Timothy H. Moon, O.D.	(06-30-12)
Public Member .....	Lee T. Nakamura	(06-30-10)
	Joy B.Y. Shimabuku	(06-30-10)

Executive Officer.....Sandra Matsushima ..... 586-2693

**PEST CONTROL BOARD (9)**

Chair/Licensed Member.....	Carlton Agena	(06-30-11)
Licensed Members .....	Randall J. Burnett	(06-30-12)
	Alvin Fukuyama	(06-30-11)
	Robert Koide	(06-30-11)
Public Members .....	Michael McInerny	(06-30-12)
	Ronald Weinberg	(06-30-11)
Ex-officio (voting) .....	Jerry Haruno (Department of Health)	
	Lance Kobashigawa (Department of Agriculture)	
	Julian Yates, Ph.D. (Department of Entomology, University of Hawaii)	
Executive Officer.....	Charlene Tamanaha .....	586-2705

**BOARD OF PHARMACY (7)**

Chair/Licensed Member/Oahu.....	Elwin D.H. Goo	(06-30-10)
Licensed Members:		
Hawaii.....	Patrick Adams	(06-30-12)
Oahu.....	Karl H. Miyamoto	(06-30-11)
Kauai .....	Kent Kikuchi	(06-30-09)
Maui.....	Mark E. Brown	(06-30-09)
Public Members:		
Oahu.....	Stanley Chow	(06-30-11)
	Laurie H.Y. Kawamura	(06-30-10)
Executive Officer.....	Lee Ann Teshima.....	586-2694

**BOARD OF PHYSICAL THERAPY (7)**

Chair/Physical Therapist.....	Christina Baxendale	(06-30-12)
Physical Therapists.....	Robert Kissenberger	(06-30-11)
	Michael W. Rufino	(06-30-11)
	Michael D. Turner	(06-30-09)
Physician.....	Gilbert P. Hager, M.D.	(06-30-10)
Consumers .....	Charles "Bo" Aki	(06-30-09)
	Gwen T. Chinn	(06-30-11)
Executive Officer.....	Lee Ann Teshima.....	586-2694

**BOARD OF PRIVATE DETECTIVES AND GUARDS (6)**

Chair/Licensed Member.....	Warren J. Ferreira	(06-30-09)
Licensed Member .....	Randall W. Mack, III	(06-30-12)
Police Chiefs .....	Thomas Phillips	(06-30-10)
Private Citizens .....	Douglas Inouye	(06-30-12)
	Patrick W. Souza	(06-30-12)
Ex-officio (non-voting) .....	Lawrence M. Reifurth (Director of Commerce & Consumer Affairs)	
Executive Officer.....	Charlene Tamanaha .....	586-2705

**BOARD OF PSYCHOLOGY (7)**

Chair/Psychologist .....	Allyson M. Tanouye, Ph.D.	(06-30-10)
Psychologists .....	Elaine M. Heiby, Ph.D.	(06-30-11)
	Carol Nowak, Ph.D.	(06-30-09) (Interim)
	Margo Peter, Psy.D.	(06-30-09) (Interim)
	Evelyn H. Yanagida, Ph.D.	(06-30-09)
Lay Members .....	Frances P. Hackbarth	(06-30-10)
	Laura Ozak	(06-30-11)
Executive Officer.....	_____	586-2693

**REAL ESTATE COMMISSION (9)**

Chair/Licensed Member/Oahu.....	Trudy I. Nishihara	(06-30-11)
Licensed Members:		
Hawaii.....	Annette Aiona	(06-30-10)
Kauai .....	Louis E. Abrams	(06-30-10)
Oahu.....	William S. Chee	(06-30-09)
	Frances T. Gendrano	(06-30-10)
	Stanley M. Kuriyama	(06-30-09)
Maui.....	Carol Mae A. Ball	(06-30-12)
Public Members .....	Michele Sunahara Loudermilk	(06-30-12)
	Mark Suiso	(06-30-10)
Supervising Executive Officer.....	Neil Fujitani .....	586-2643
Executive Officer.....	_____	586-2643

**BOARD OF SPEECH PATHOLOGY AND AUDIOLOGY (7)**

Chair/Public Member .....	Joyce M. Allen	(06-30-10)
Licensed Members:		
Audiologist .....	Barry F. Luterman, Ph.D.	(06-30-09)
	Kristine Montgomery Takekawa	(06-30-10)
Speech Pathologist.....	Emi Isaki, Ph.D.	(06-30-11)
	Anne Marie Horner	(06-30-11)
Public Member .....	Jenny C. Wells, Ph.D.	(06-30-10)
Physician.....	Joseph Christopher Sniezek	(06-30-11)
Executive Officer.....	Candace Ito.....	586-2704

**BOARD OF VETERINARY EXAMINERS (7)**

Chair/Licensed Member.....	Rebecca H. Rhoades, D.V.M.	(06-30-09)
Licensed Members .....	Jamie W. Furutani, D.V.M.	(06-30-11)
	Kathryn Ilgen, D.V.M.	(06-30-10)
	John K. Kaya, D.V.M.	(06-30-12)
	Roger M. Kondo, D.V.M.	(06-30-11)
Public Members .....	Elwood I. Kita	(06-30-10)
	Pamela L. Smith	(06-30-09)
Executive Officer.....	Laureen M. Kai.....	586-2696